



**MAGMA**  
General Insurance Limited

# OFFICE PACKAGE INSURANCE POLICY (RETAIL)

## Claim Form

### Section 8: Personal Accident Insurance



**Office Package Insurance Policy (Retail)**

**Section 8: Personal Accident Insurance Claim Form**

Claim No. \_\_\_\_\_

Policy No. \_\_\_\_\_

*All questions must be answered fully. If there is insufficient space, kindly use a separate sheet which can be attached to this form. If any section is not fully completed or left blank, the form will be returned for completion.*

*The issue or acceptance of this form is not to be construed as an admission of liability by Magma General Insurance.*

**A. The Insured**

Name \_\_\_\_\_

Address \_\_\_\_\_  
\_\_\_\_\_

Tel No. Office \_\_\_\_\_ Mobile \_\_\_\_\_ email \_\_\_\_\_

**B. Policy Details**

Policy No. \_\_\_\_\_ Period of Insurance \_\_\_\_\_ to \_\_\_\_\_

**C. Claimant/Deceased Details**

Name \_\_\_\_\_

Sex Male  Female

Date of Birth \_\_\_\_ / \_\_\_\_ / \_\_\_\_

Occupation \_\_\_\_\_

Relationship with Insured \_\_\_\_\_

Employee/Member identification number (for group policies) \_\_\_\_\_

Address where a representative on behalf of Magma General Insurance can visit  
\_\_\_\_\_  
\_\_\_\_\_

**D. Accident Details**

Date of accident (dd/mm/yy) \_\_\_\_ / \_\_\_\_ / \_\_\_\_



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Time of accident \_\_\_\_\_ am/pm

Did it occur at work Yes  No

Where did the accident occur \_\_\_\_\_

How did the accident happen  
\_\_\_\_\_  
\_\_\_\_\_

Was the accident reported to Police Yes  No   
If not, kindly state the reasons  
\_\_\_\_\_  
\_\_\_\_\_

Are there any witnesses to the accident Yes  No   
If yes, kindly provide name(s) and contact details  
\_\_\_\_\_  
\_\_\_\_\_

Describe the nature of injuries received  
\_\_\_\_\_  
\_\_\_\_\_

Period of disability

Total disability- confined to Bed  
(dd/mm/yy) \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_ to \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_

Partial disability – confined to House  
(dd/mm/yy) \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_ to \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_

If partially disabled, kindly state the daily duties of usual occupation which cannot be performed \_\_\_\_\_

**E. Hospitalisation/treatment Details**

Name & contact details of doctor first consulted after the accident \_\_\_\_\_  
\_\_\_\_\_

Name and contact details of other doctors consulted \_\_\_\_\_  
\_\_\_\_\_



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Name and contact details of claimant's usual medical practitioner

\_\_\_\_\_

Whether hospitalized following the accident Yes  No

If yes, name & address of hospital

\_\_\_\_\_

Period of hospitalization

(dd/mm/yy) \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_ to \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_

**F. Other Insurances**

Details of any other insurance (arranged by self, spouse, parents or employer) under which claimant/deceased is covered

Name of insurer	Policy Number	Period of insurance	Coverage	Sum insured

**G. Claim Amount**

I hereby warrant the truth of foregoing statement and sincerely declare that I have not suppressed or concealed any information that is material to this claim. I understand that false declarations may result in Magma General Insurance being able to refuse to pay a claim.

I authorize any hospital, physician or any other medical provider who has attended me or examined me to furnish Magma General Insurance such details of my medical history/treatment as they may require.

Signature of Insured/claimant

Date

**Documents to be attached to the claim form:**

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**Medical Attendant's Certificate**

Name of patient \_\_\_\_\_

Occupation \_\_\_\_\_

How long have you known this patient \_\_\_\_\_

Are you his/her usual Medical Attendant Yes  No



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Kindly state the nature of and extent of injuries

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Is the injury consistent with patient's description of the accident

Yes  No

Are the injuries connected with any previous accident, infirmity or disease

Yes  No

If yes, please provide details \_\_\_\_\_

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Will the recovery be retarded due to above Yes  No

If yes, kindly provide details

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When were you first consulted for this injury/disability (dd/mm/yy)\_\_\_\_\_/\_\_\_\_\_/\_\_\_\_\_

Please give details of other consultations – Dr's name,  
address \_\_\_\_\_

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Are you still treating the patient for the injury/disability Yes  No

Kindly provide details of treatment prescribed

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If X-ray has been done, kindly state the findings and Radiologist's report

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If hospitalized, name of hospital \_\_\_\_\_

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Period of hospitalization (dd/mm/yy)\_\_\_\_\_/\_\_\_\_\_/\_\_\_\_\_ to\_\_\_\_\_/\_\_\_\_\_/\_\_\_\_\_

Date & Nature of surgical procedure, if any (dd/mm/yy)\_\_\_\_\_/\_\_\_\_\_/\_\_\_\_\_.  
\_\_\_\_\_

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Are there any complications which may retard the recovery

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Has the patient suffered from similar injury/disability previously? Yes  No

If yes, when, nature and duration of the

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Was the patient under the influence of intoxicants or drugs at the time of accident

Yes  No

While under your care and direction, how long was or will the patient be:

a) Totally unable to perform each and every duty of his/her usual occupation

From (dd/mm/yy) \_\_\_\_\_/\_\_\_\_\_/\_\_\_\_\_ to \_\_\_\_\_/\_\_\_\_\_/\_\_\_\_\_

b) Partially disabled from performing his/her usual occupation

(dd/mm/yy) \_\_\_\_\_/\_\_\_\_\_/\_\_\_\_\_ to \_\_\_\_\_/\_\_\_\_\_/\_\_\_\_\_

Nature of disablement (in case of permanent disability)

Permanent Total disability

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Permanent partial disability

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Prognosis Please comment on any additional factor that may prolong recovery from injury/disability

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I certify that I have personally attended to the named above patient and the above statements are correct.

Signature\*

Qualification

Reg.No.

Name

Address

Date

\*Kindly Affix official seal/stamp