

## Getting a claim is easy



### Reimbursement

#### Claim Process.

1. This process starts with the occurrence of insured loss.
2. Claim can be intimated with basic claim information like name of Insured, date of death and cause of death.
3. For claim registration below listed claim documents to be provided.

a) GPA death - documents check list: -

- Claim form duly filled and signed (attached)
- Pan card copy/Aaddhar card copy of nominee and as well as of Insured
- Income proof
- Death certificate
- NEFT details (cancel cheque copy)
- FIR copy.
- Copy of post-mortem report
- Duly filled CKYC form along with latest photograph and KYC documents
- Last 3 months salary slip
- Employee Id card with designation

b) PTD claim - documents check list:

- Duly filled original claim form
- Policy copy
- Claim intimation
- FIR – Attested or Original
- Final police report / Original panchnama.
- Certificate of from government hospital doctor confirming the nature and degree of disability
- Discharge summary of the treating hospital clearly indicating the Hospital Registration No.
- Diagnostic reports
- Confirmation of coverage letter
- Photograph of the injured with reflecting disablement
- Termination letter for claim under “Loss of Employment”
- Any other documents as and when requested by the claim settling authority.
- Last 3 months salary slip
- Employee Id card with designation

c) List of documents for PPD claim: -

- Duly filled original claim form
- Policy copy
- Claim intimation
- FIR – Attested or Original
- Final police report / Original panchnama.
- Certificate of from government hospital doctor confirming the nature and degree of disability
- Discharge summary of the treating hospital clearly indicating the hospital registration no.
- Diagnostic reports
- Confirmation of coverage letter
- Photograph of the injured with reflecting disablement.
- Last 3 months salary slip
- Employee Id card with designation

3) Duly Filled Claim form

Note: All the documents to be submitted at the below mentioned address.

Magma General Insurance Limited  
Unit No.-63, 6th Floor, Der Deutsche Parkz, Near Nahur Railway Station,  
Nahur (West), Bhandup, Mumbai, Maharashtra – 400078

#### Claim TAT

Claim will be settled within 15 days\*

\*Settlement of claim within 15 days once the claim admissibility is ascertained.



Magma General Insurance Limited (erstwhile Magma HDI General Insurance Company Limited) | [www.magmainsurance.com](http://www.magmainsurance.com)  
| E-mail: [customercare@magmainsurance.com](mailto:customercare@magmainsurance.com) | Toll Free: 1800 266 3202 | Registered Office: Development House, 24 Park Street, Kolkata – 700016, West Bengal. | CIN: U66000WB2009PLC136327 | IRDAI Reg. No. 149 | Trade Logo displayed above belongs to Magma Ventures Private Limited and is used by Magma General Insurance Limited under license. | Chat with MIRA on our website or say “Hi” on WhatsApp No. 7208976789

Details of TPA are available on our website [www.magmainsurance.com](http://www.magmainsurance.com)  
In case of any change in TPA details, same will be updated on our website.