

Getting a claim is easy



Reimbursement

Claim Process.

1. This process starts with the occurrence of insured loss.
2. Claim can be intimated with claim information like name of insured, date of death/date of incidence and cause of death/cause of illness.
3. For claim registration below listed claim documents to be provided.
 - a) Death Claim - documents check list: -
 - Claim form duly filled and signed (attached)
 - Pan card copy/Aadhaar card copy of nominee and as well as of Insured
 - Income proof
 - Death certificate
 - NEFT details (cancel cheque copy)
 - FIR copy.
 - Copy of post-mortem report
 - Duly filled CKYC form along with latest photograph and KYC documents
 - Copy of Loan Certificate/ Agreement and Loan Statement / Loan Amortization Schedule
 - b) Disability claim - documents check list:
 - Duly filled original claim form
 - Policy copy
 - Claim intimation
 - FIR – Attested or Original
 - Final police report / Original panchnama.
 - Certificate of from government hospital doctor confirming the nature and degree of disability
 - Discharge summary of the treating hospital clearly indicating the Hospital Registration No.
 - Diagnostic reports
 - Photograph of the injured with reflecting disablement
 - Any other documents as and when requested by the claim settling authority.
 - Copy of Loan Certificate/ Agreement and Loan Statement / Loan Amortization Schedule
 - c) Critical illness - Claim
 - Claim form duly filled and signed
 - Copy of Discharge Summary when covered critical illness was diagnosed for first time
 - Histopathology report / ECG report
 - CT scan / MRI / sonography report
 - Pan card copy/Aadhaar card copy of insured
 - Copy of cancelled cheque
 - Other medical documents related to critical illness specified in policy wordings for which claim is filed
 - Any other documents as requested by claim processing authority

3) Duly Filled Claim form

Note: All the documents to be submitted at the below mentioned address.

Magma General Insurance Limited
Unit No.-63, 6th Floor, Der Deutsche Parkz, Near Nahur Railway Station,
Nahur (West), Bhandup, Mumbai, Maharashtra – 400078

Claim TAT

Claim will be settled within 15 days*

*Settlement of claim within 15 days once the claim admissibility is ascertained.



Magma General Insurance Limited (erstwhile Magma HDI General Insurance Company Limited) | www.magmainsurance.com
| E-mail: customercare@magmainsurance.com | Toll Free: 1800 266 3202 | Registered Office: Development House, 24 Park Street, Kolkata – 700016, West Bengal. | CIN: U66000WB2009PLC136327 | IRDAI Reg. No. 149 | Trade Logo displayed above, belongs to Magma Ventures Private Limited and is used by Magma General Insurance Limited under license. | Chat with MIRA on our website or say "Hi" on WhatsApp No. 7208976789

Details of TPA are available on our website www.magmainsurance.com
In case of any change in TPA details, same will be updated on our website.