

## Saral Suraksha Bima, Magma GIL Customer Information Sheet/Know Your Policy



Magma General Insurance Limited (erstwhile Magma HDI General Insurance Company Limited) | <u>www.magmainsurance.com</u> | E-mail: <u>customercare@magmainsurance.com</u> | Toll Free: 1800 266 3202 | Registered Office: Development House, 24 Park Street, Kolkata – 700016, West Bengal. | CIN: U66000WB2009PLC136327 | IRDAI Reg. No. 149 | Saral Suraksha Bima, Magma GIL | Product UIN: MAGPAIP21642V012021 | For complete list of details on exclusions, risk factors, terms & conditions, please read the policy documents carefully before concluding a sale. | Trade Logo displayed above belongs to Magma Ventures Private Limited and is used by Magma General Insurance Limited under license. | Chat with MIRA on our website or say "Hi" on WhatsApp No. 7208976789 (CIS.SSB.ver10.12.24)



This document provides key information about your policy. You are advised to go through your policy document and policy schedule.

Sr No	Title	Description	Policy Clause
		(Please refer to the Policy Clause Number in next	Number
		column)	
1	Name of Insurance	Saral Suraksha Bima, Magma GIL	
	Product/ Policy		
2	Policy Number	хххх	
3	Type of Insurance Product/Policy	☑ Both Indemnity and Benefit	
4	Sum Insured (Basis) (Along with the amount)	⊠Individual Sum Insured- Where each member has a separate sum insured under the policy)	
5	Policy Coverage	Benefit in respect of:	
	(What the policy covers?) (Policy Clause	Basic Cover - covers against Accidental Death, Permanent Total Disablement & Permanent Partial Disablement	4.1
	Number/s)	For accidents resulting in Death or Permanent Total disablement, we will provide compensation equivalent to the full Capital Sum Insured. For Permanent Partial Disablement the compensation will depend on the nature of injury and corresponding percentage of Capital Sum Insured as detailed in the 'Table of Benefit' under the Policy document.	
		Optional Covers	
		Temporary Total Disablement: covers temporary disablement due to accidental injury that lasts for more than 4 consecutive weeks and does not exceed more than 100 weeks maximum up to 0.2% of Base Sum Insured per week	4.2.a)
		Hospitalization Expenses due to Accident: covers medical expenses due to hospitalization up to XXXX	4.2.b)
		Education Grant: Following an admissible claim of the insured person under the policy towards Death or Permanent Total Disability of the insured person, this cover pays a one-time educational grant of XXX per child provided that the child is pursuing an	4.2.c)
<u> </u>		educational course and is less than 25 years old.	c
6	Standard Exclusions (What the policy does	<ol> <li>Any claim for death or disablement (whether of a permanent nature or of a temporary nature),</li> </ol>	b



not cover)	hospitalisation of the insured person, directly or
	indirectly due to War (whether declared or not)
	and war like occurrence or invasion, acts of
	foreign enemies, hostilities, civil war, rebellion,
	revolutions, insurrections, mutiny, military or
	usurped power, seizure, capture, arrest,
	restraints and detainment of all kinds.
	2. Any claim for death, disablement (whether of a
	permanent nature or of a temporary nature),
	hospitalization of Insured Person
	a. from intentional self-injury unless in self-
	defense or to save life, suicide or attempted
	suicide;
	b. whilst under the influence of intoxicating
	liquor or drugs or other intoxicants except where
	the insured is not directly responsible for the
	injury / accident though under influence of
	intoxication.
	c. whilst engaging in aviation or ballooning, or
	whilst mounting into, or dismounting from or
	travelling in any balloon or aircraft other than as
	a passenger (fare-paying or otherwise) in any
	Scheduled Airlines in the world. [Standard type
	of aircraft means any aircraft duly licensed to
	carry passengers (for hire or otherwise) by
	appropriate authority irrespective of whether
	such an aircraft is privately owned or chartered
	or operated by a regular airline or whether such
	an aircraft has a single engine or multiengine;]
	d. arising or resulting from the Insured Person
	committing any breach of law with criminal
	intent.
	3. Any claim for death, disablement (whether of a
	permanent nature or of a temporary nature),
	hospitalization of Insured Person due to
	participation as a professional in hazardous or
	adventure sports, including but not limited to,
	para-jumping, rock climbing, mountaineering,
	rafting, motor racing, horse racing or scuba
	diving, hand gliding, sky diving, deep-sea diving.
	4. Any claim resulting or arising from or any
	consequential loss directly or indirectly caused by
	or contributed to or arising from:



Specific Exclusions       Exclusions specific to section 4.2(b) "Hospitalisation       6.1         Expenses due to Accident"       i.       Investigation & Evaluation (Code- Excl04)       a) Expenses related to any admission primarily for diagnostics and evaluation purposes.       b) Any diagnostic expenses which are not related or not incidental to the current diagnosis and treatment.       ii.       Dietary supplements and substances that can be purchased without prescription, including but not limited to Vitamins, minerals and organic substances unless prescribed by a medical practitioner as part of hospitalization claim or day care procedure (Code- Excl14)         iii.       Expenses incurred for treatment of accidental injuries which does not warrant hospitalization.         iv.       Any expenses incurred on Domiciliary Hospitalization and OPD treatment.         v.       Treatment taken outside the geographical limits of India.         vi.       All expenses listed in Annexure-B (List I) of the Policy.         7       Claims/ Claims       Upon happening of any accident and/or injury which 7		<ul> <li>A. Ionizing radiation or contamination by radioactivity from any nuclear fuel or from any nuclear waste from the combustion of nuclear fuel or from any nuclear waste from combustion (including any self-sustaining process of nuclear fission) of nuclear fuel.</li> <li>B. Nuclear weapons material</li> <li>C. The radioactive, toxic, explosive or other hazardous properties of any explosive nuclear assembly or nuclear component thereof.</li> <li>D. Nuclear, chemical and biological terrorism</li> <li>Any loss arising out of the Insured Person's actual or attempted commission of or willful participation in an illegal act or any violation or attempted violation of the law.</li> </ul>	
Procedures may give rise to a claim under this policy	Specific Exclusions	<ul> <li>Expenses due to Accident"</li> <li>i. Investigation &amp; Evaluation (Code- Excl04) <ul> <li>a) Expenses related to any admission primarily for diagnostics and evaluation purposes.</li> <li>b) Any diagnostic expenses which are not related or not incidental to the current diagnosis and treatment.</li> </ul> </li> <li>ii. Dietary supplements and substances that can be purchased without prescription, including but not limited to Vitamins, minerals and organic substances unless prescribed by a medical practitioner as part of hospitalization claim or day care procedure (Code- Excl14)</li> <li>iii. Expenses incurred for treatment of accidental injuries which does not warrant hospitalization.</li> <li>iv. Any expenses incurred on Domiciliary Hospitalization and OPD treatment.</li> <li>v. Treatment taken outside the geographical limits of India.</li> <li>vi. All expenses listed in Annexure-B (List I) of the</li> </ul>	
<ul> <li>You need to give us a notice to our call centre</li> </ul>	-	may give rise to a claim under this policy	7



8	Policy Servicing Grievances/Complaint	<ul> <li>respect of deceased person.</li> <li>Claim will be settled latest within one month from the date of submission of all the relevant documents/ information/ clarification by the Insured</li> <li>Call us at: 1800 266 3202</li> <li>Address: Any of Our branch offices or corporate office during business hours. List of branch offices can be found at <u>www.magmainsurance.com</u></li> <li><b>SCompany Officials:</b> In case the Insured Person is aggrieved in any way, the Insured Person may contact Us at:</li> <li>Email: <u>Gro@magmainsurance.com</u></li> <li>Call us at: 1800 266 3202</li> </ul>	10
9	Grievances/Complaint	Company Officials: In case the Insured Person is aggrieved in any way, the Insured Person may contact Us at: Email: Gro@magmainsurance.com Call us at: 1800 266 3202 IRDAI (IGMS/Call Centre):	10
		Call us at: 1800 266 3202	



		Ombudsman: In case You/Insured Person are not satisfied with Our decision/resolution, You may approach the Insurance Ombudsman at the addresses given in Annexure of the Policy document	
10	Things to remember	Free Look Cancellation: You may cancel the insurance policy if you do not want it, within 30 days from the beginning of the policy. For process related to Free Look Call us at: 1800 266 3202	8.18
		<b>Policy Renewal:</b> Except on the grounds of fraud, moral hazard or misrepresentation or non-cooperation, renewal of your policy shall not be denied, provided the policy not withdrawn.	8.13
		<b>Change in Occupation</b> : In case Your occupation (as declared in the proposal form) is changed during the currency of the policy resulting in higher Risk Classification, We will collect additional premium on pro-rata basis for the unexpired period by passing an endorsement to this effect. However, if any such change is resulting in lower Risk Classification, We will	
			8.3
11	Your Obligations	Please disclose all pre-existing disease/s or condition/s before buying a policy. Non-disclosure may affect the claim settlement. Disclosure of other Material Information during the policy period. "Material facts" for the purpose of this policy shall mean all relevant information sought by Us in the proposal form and other connected documents to enable Us to take informed decision in the context of underwriting the risk. Please notify Us in writing of any material change in the risk on account of change in the nature of occupation or business	8.3
	1	Declaration by the Policy Holder	<u> </u>
🗆 I ha'	ve read and confirm ha	ving noted the details.	



Place:

Date:

(Signature of the Policyholder)

Note: In case of any conflict, the terms and conditions mentioned in the policy document shall prevail.