



# ONEHEALTH EXTRA COVER PROSPECTUS







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#### **Eligibility:**

- This Policy can be offered as an Individual Policy covering one member or as a Family Floater Policy.
- For individual Policies, minimum entry age is 5 years.
- For Family Floater Policy dependent child, grandchild can be of age minimum 91 days. An insured Child under a Family Floater policy, on reaching age 26 years will be considered as Adult on renewal. If such Policy was already consisting of 4 Adults, such individual will be moved to a separate individual policy with continuity benefit on waiting periods.
- No cap on maximum entry age.
- Proposer (Policyholder) should be 18 years or above.
- Your employer can also be the Proposer (Policyholder).
- Lifetime renewability.
- Family includes self, spouse, dependent children, dependent parent(s), dependent parents-in-law, son-in-law, daughter-in-law, dependent grandchild(ren), brother and sister. However maximum number of Insured Persons in a Policy can be 4 adults and 3 children.
- The age considered is the completed number of years as on last birthday.
- Expatriates or foreigners must provide a copy of either a valid employment pass or work permit, and a bona-fide residential address in India.
- Residents in India shall include all Citizens of India and permanent residents of India as well as expatriates or foreigners who are holding an employment pass, dependent pass or work permit and residing in India.

#### **Policy Period:**

The Policy will be issued for 1 year or 2 years or 3 years period.

#### **Sum Insured and Aggregate Deductible Options:**

SI option	Aggregate Deductible Option
I - 5L, 7.5L, 10L, 15L	I - 2L, 3L, 4L,5L, 7.5L
II - 20L, 25L, 30L, 50L, 75L, 100L	II - 5L, 7.5L, 10L, 15L, 20L

#### **Benefits**

The Benefits under this Policy are subject always to the Sum Insured and Cumulative Bonus, if any, any subsidiary limit specified in the Policy Schedule/Product Benefits Table, the terms, conditions, limitations, and exclusions mentioned in the Policy.

### 2.A Base Covers 2.A.1 Inpatient Care

We shall cover the Reasonable and Customary Charges for the following Medical Expenses incurred by You if during the Policy Period, You require Hospitalization on the written Medical Advice of a Medical Practitioner, for any Illness or Injury which is contracted or sustained by You during the Policy Period and is covered under this Policy:

- a) Medical Practitioners' fees
- b) Room Rent and other boarding charges
- c) ICU Charges
- d) Operation theatre charges
- e) Diagnostic procedures' charges
- f) Medicines, drugs and other consumables as prescribed by the Medical Practitioner
- g) Qualified Nurses' charges
- h) Intravenous fluids, blood transfusion, injection administration charge

- i) Anaesthesia, Blood, Oxygen, operation theatre charges, surgical appliances
- The cost of prosthetics and other devices or equipment if implanted internally during a Surgical Procedure

#### 2.A.2 Pre-Hospitalisation Expenses

We shall cover your relevant pre-hospitalization medical expenses incurred in respect of an Injury or Illness that occurs during the policy period, immediately prior to Your date of Hospitalization and up to the limits specified in the policy schedule / product benefits table, provided that a claim has been admitted by Us under Inpatient Care under Section 2.A.1 above and is related to the same Illness/Injury/condition.

#### 2.A.3 Post-Hospitalisation Expenses

We shall cover your post-hospitalization medical expenses incurred in respect of an Injury or Illness that occurs during the policy period, immediately after Your discharge from the Hospital and up to the limits specified in the policy schedule / product benefits table, provided that a claim has been admitted by Us under Inpatient Care under Section 2.A.1 above and is related to the same Illness/Injury/condition.

#### 2.A.4 Day Care Treatment

We will cover the medical expenses incurred on your day care treatment on the recommendation of a medical practitioner following an Illness or Injury which occurs during the policy period provided that the medical expenses incurred are for medically necessary treatment and up to the limits specified in the policy schedule / product benefits table. Any OPD treatment undertaken in a Hospital/Day Care Centre will not be covered under this Benefit. Pre-hospitalization Medical Expenses and Post- hospitalization Medical Expenses are not payable under this Benefit. Please refer to Annexure III for list of Day Care Treatments.

#### 2.A.5 Ambulance Cover

We will cover the reasonable and customary charges up to the limit specified in the policy schedule / product benefits table that are incurred towards your transportation by road ambulance to the nearest hospital with adequate facilities in an Emergency following an Illness or Injury which occurs during the policy period provided that the ambulance service is offered by a registered healthcare or ambulance service provider and a claim has been admitted by Us under Inpatient Care under Section 2.A.1 above.

#### 2.A.6 Domiciliary Hospitalisation

We will cover the medical expenses incurred for your domiciliary Hospitalization during the policy period following an illness or injury that occurs during the policy period provided that the domiciliary hospitalization continues for an uninterrupted period of at least 3 days and the condition for which treatment is taken would otherwise have necessitated hospitalization as long as either

- a) the attending medical practitioner confirms in writing that you cannot be transferred to a hospital or
- b) you satisfy us that a hospital bed was unavailable.

If a claim has been admitted by us under this Benefit, then claims for pre-hospitalization medical expenses and post-hospitalization medical expenses shall also be payable up to the limits as specified for this cover.

#### 2.A.7 AYUSH Treatment

We will cover your medical expenses incurred for inpatient care during the policy period on treatment taken under AYUSH Treatment in:

- a. Central or State Government AYUSH Hospital; or
- b. Teaching hospital attached to AYUSH College recognized by the Central Government/Central Council of Indian Medicine/Central Council for Homeopathy; or

- c. AYUSH Hospital, standalone or co-located with in-patient healthcare facility of any recognized system of medicine, registered with the local authorities,\ wherever applicable, and is under the supervision of a qualified registered AYUSH Medical Practitioner and must comply with all the following criterion:
- i. Having at least 5 in-patient beds;
- Having qualified AYUSH Medical Practitioner in charge round the clock;
- iii. Having dedicated AYUSH therapy sections as required and/or has equipped operation theatre where surgical procedures are to be carried out;
- iv. Maintaining daily records of the patients and making them accessibl to the insurance company's authorized representative.
  - o Has at least fifteen in-patient beds;
  - o Has minimum five qualified and registered AYUSH doctors;
  - has qualified paramedical staff under its employment round the clock;
  - o has dedicated AYUSH therapy sections;
  - o maintains daily records of patients and make these accessible to the insurance company's authorized personnel

Our maximum liability will be limited up to the amount provided in the Policy Schedule/Product Benefits Table.

Exclusion 3.2.1 does not apply to this Benefit.

#### 2.A.8 Modern treatment Procedures:

The following procedures will be covered (wherever medically indicated) either as in-patient (Section 2.A.1) or as part of day care treatment in a hospital (Section 2.A.4), including pre & post Hospitalization expenses up to the limit as specified in the product benefit table / policy schedule, during the policy period:

- Uterine Artery Embolization and HIFU (High intensity focused ultrasound)
- Balloon Sinuplasty
- Deep Brain stimulation
- Oral chemotherapy
- Immunotherapy- Monoclonal Antibody to be given as injection
- Intra vitreal injections
- Robotic surgeries
- Stereotactic radio surgeries
- Bronchical Thermoplasty
- Vaporisation of the prostrate (Green laser treatment or holmium laser treatment)
- IONM (Intra Operative Neuro Monitoring)
- Stem cell therapy: Hematopoietic stem cells for bone marrow transplant for haematological conditions to be covered.

#### 2.A.9 Organ Donor Cover

We will cover the medical expenses incurred towards inpatient Hospitalization of an organ donor for your organ transplant surgery during the Policy Year provided that:

- a) The organ donor conforms to the provisions of The Transplantation of Human Organs Act, 1994 and other applicable laws.
- b) The organ donated is for the use of the Insured Person provided that the Insured
   Person has undergone an organ transplantation on the basis of Medical Advice;
- c) A claim has been admitted by us under inpatient care under Section 2.A.1 above.

Subject to the above, We will not cover:

- a) Any Pre-hospitalization Medical Expenses, Post-hospitalization Medical Expenses, or screening expenses of the organ donor, or any other Medical Expenses as a result of the harvesting from the organ donor;
- b) Costs directly or indirectly associated with the acquisition of the donor's organ;
- c) Any other medical treatment or complication in respect of the donor consequent to organ donation.

#### 2.A.10 Room Rent Capping

There will not be any capping on the room rent and we will pay reasonable and necessary room rent and other boarding charges and qualified nurse's charges incurred at the Hospital for treatment of an Illness or Injury which is admissible and payable under the Policy.

#### 2.A.11 Psychiatric treatment Cover

We shall cover medical expenses for in-patient treatment of the insured person during the policy period maximum up to the limit as mentioned in the policy schedule / product benefits table, provided the hospitalization is for medically necessary treatment and prescribed in writing by a registered mental health specialist or psychiatrist. We shall also cover pre & post hospitalization expenses related to such in-patient psychiatric hospitalization up to the no. of days as covered as per relevant sections.

#### 2.A.12 HIV/ AIDS Cover

We will cover the in-patient Hospitalization, Day care treatment and Pre and post Hospitalization expenses incurred by Insured Person during the Policy Period as per the Human Immunodeficiency Virus and Acquired Immune Deficiency Syndrome (Prevention and Control) Act, 2017 and amendments thereafter due to condition caused by or associated with HIV / AIDS, provided that:

Such treatment is availed as per written prescription by a registered Medical Practitioner.

Pre-Hospitalization and Post hospitalization days limit will be as applicable as per relevant sections of this policy.

#### 2.A.13 Recharge of Sum Insured

In case of a situation where the Sum Insured & Guaranteed

Cumulative Bonus (GCB) are insufficient due to claims made and paid during the Policy Year, and the Insured/Insured Persons have to, incur any hospitalization expenses due to any Accident/ Disease/ Illness / Injury for which a valid claim is admissible under the Policy, then the Sum Insured shall be recharge and called Recharge Sum Insured which is equal to 100% of SI for the particular policy year up to 5 times in a Policy Year, for all members in the Policy, provided that;

- . The Recharge Sum Insured will be enforceable only after the first claim during the policy year. The recharge benefit will be triggered upon partial or full utilization of Sum Insured. The Recharge Sum Insured can be used for claims made by the Insured / Insured Person in respect of the benefits stated in Section 2. A Base Cover (2.A.1 2.A.12). For any single claim during a Policy Year the maximum claim amount payable shall be the sum of Base Sum Insured and GCB
- II. The Recharge Sum Insured shall be available for any Accident / Disease / Illness / Injury or any related Accident / Disease / Illness/ Injury for which a Claim has already been admitted partially or fully for that Insured / Insured person during that Policy Year. Recharge will not trigger if such subsequent hospitalization/day care is for treatment which was considered to be required as part of overall treatment plan at the time of diagnosis of disease or at the time of precedent hospitalization claim, Chemotherapy sessions for cancer, periodic dialysis for renal failure. Further, subject to above condition, where the claim is due to same or related illness to which a claim has already been paid, a waiting period of 45 days from the date of discharge from hospital for precedent claim of that illness or injury shall be applicble.
- III. The Recharge Sum Insured will only be allowed up to one time during a policy year.
- IV. Recharge of Sum Insured is not applicable for optional benefits.
- V. If the Recharge Sum Insured is not utilized in a Policy Year, it shall not be carried forward to any subsequent Policy Year.

#### 2.B. Optional Covers:

#### 2.B.1 Guaranteed Cumulative Bonus (GCB)

If this optional cover is opted by paying extra premium, we will increase the Sum Insured by 5% every policy year up to a maximum of 50% of Sum Insured provided that the Policy is renewed with us without a break and for claim free year.

- Cumulative bonus will be calculated on sum insured excluding any bonus.
- No cumulative bonus will be added if the Policy is not renewed with us by the end of the Grace Period.
- The cumulative bonus will not be accumulated in excess of 50% of the Sum Insured under the current Policy with us under any circumstances.

- Any cumulative bonus that has accrued for a policy year will be credited at the end of that policy year if the policy is renewed with us within grace period and will be available for any claims made in the subsequent policy year.
- Merging of policies: If the insured persons in the expiring policy are covered under multiple policies and such expiring policy has been renewed with us on a family floater basis then the cumulative bonus to be carried forward for credit in such renewed policy shall be the lowest percentage of cumulative bonus applicable on the lowest sum insured of the last policy year amongst all the expiring polices being merged.
- Splitting of policies: If the insured persons in the expiring policy are covered on a family floater basis and such insured persons renew their expiring policy with Us by splitting the sum insured in to two or more family floater / individual policies then the cumulative bonus shall be apportioned to such renewed policies in the proportion of the sum insured of each renewed policy.
- If the Sum Insured is increased or decreased, Cumultive Bonus shall be calculated on the basis of the Sum Insured of the last completed Policy Year and shall be capped to the maximum amount of Cumulative Bonus on the Sum Insured as permitted under the plan.
- This clause does not alter our right to decline a renewal or cancellation of the Policy for reasons as mentioned under relevant section.
- The sub-limits applicable to various Benefits will remain the same and shall not increase proportionately with accrual of Cumulative Bonus.
- Recharge of Sum Insured shall not be considered for calculating Cumulative Bonus.
- If a Cumulative Bonus has been applied and a claim is made in any Policy Year, then in the subsequent Policy Year We shall not decrease the accrued Cumulative Bonus except if, and to the extent, it is utilized as claim payout.

- Cumulative Bonus shall be applicable on an annual basis subject to the Renewal of the Policy.
- The entire Cumulative Bonus shall be forfeited if the Policy is not continued/Renewed before expiry of the Grace Period.
- The Cumulative Bonus shall be available for any claims under sections 2.A only, subject always to any sub-limits mentioned therein.
- The accrued bonus will not be reduced in case of claim.

#### 2.B.2 Non-payable expense Cover:

If this optional cover is opted by paying extra premium, as specified in your policy schedule, we shall also cover the expenses as listed under "List I – Item for which coverage in not available in the policy" of annexure of this Policy under section inpatient care and day care treatment.

#### 2.B.3 Personal Accident Cover

If this optional cover is opted by paying extra premium, as specified in your policy schedule and if at any time during the Policy Period, the Insured Person sustains an Injury resulting solely and directly due to an accident anywhere in the world, and causes any of the following events, then We shall pay the Insured Person or his/her nominee as the case may be, the amount(s) hereinafter set forth.

#### **Events covered:**

a) Accidental Death

If such Injury results in the death of the Insured Person within twelve calendar months from the date of the Accident, then We will pay the Sum Insured stated in the Policy Schedule/Product Benefits Table.

- b) Permanent Total Disablement
- If such Injury, within twelve calendar months from the date of the Accident, results in any of the following, then as per the table below, We shall pay a lump sum amount equal to the percentage of limit as mentioned for Personal Accident Benefit in the Product Benefits Table /Policy Schedule

Nature of Disablement	Percentage of Limit for Personal Accident Cover payable
Total and irrecoverable loss of sight of both eyes	100%
Total and irrecoverable loss of sight of both eyes	100%
Actual loss by physical separation of two entire feet	100%
Actual loss by physical separation of one entire hand and one entire foot	100%
Total & irrecoverable loss of sight of one eye	50%
Actual loss by physical separation of one entire hand or of one entire foot	50%
Total and irrecoverable loss of use of a hand or a foot without physical separation	50%
If such Injury shall, as a direct consequence thereof, immediately, permanently, totally and absolutely, disable the Insured Person from engaging in any employment or occupation of any description	100%

For the purpose of Clause 1.above, physical separation of a hand means separation at or above the wrist and of the foot means separation at or above the ankle.

If a claim becomes admissible under this Benefit where the claim paid is 100% of the limit under this Optional cover, then this Optional Cover shall not be available for that Insured Person at the time of Renewal.

#### 2.B.4 Worldwide Hospitalization Cover

If this optional cover is opted by paying extra premium, as specified in your policy schedule, we will cover the Emergency Medical Expenses incurred outside India in relation to Insured person subject to deductible opted, up to the limits specified in the Policy Schedule/Product Benefits Table, provided that:

- a) Such Medical Expenses are incurred with respect to Medically Necessary Treatment, where such treatment has been certified as an Emergency by a Medical Practitioner and cannot be postponed until You have returned to India and is payable as per Section 2.A of the Policy;
- b) The Medical Expenses payable shall be limited to Inptient Care only;
- c) Any payment under this Benefit shall be on a cashless basis or reimbursed only in Indian rupees;
- d) The payment of any claim under this Benefit shall be based on the rate of exchange as on the date of payment to the Hospital published by the Reserve Bank of India (RBI) and shall be used for conversion of foreign currency into Indian rupees for payment of claim. Where, on the date of discharge, if RBI rates are not published, the exchange rate next published by the RBI shall be considered for conversion;

- e) Each admissible claim shall be subject to a Deductible of as specified in Product Benefit Table/ Policy Schedule;
- f) Pre Existing diseases shall be excluded;
- g) This Benefit is available on a worldwide basis; We shall not be deemed to provide cover and shall not be liable to pay any claim or provide any benefit herein under to the extent that the provision of such cover, payment of such claim or provision of such benefit would expose us to any sanction, prohibition or restriction under United Nations resolutions or trade or economic sanctions, laws or regulations of European Union, United Kindom or United States of America.
- h) Recharge of Sum Insured shall not be available for this Benefit;
- The cover is available for a maximum period of 180 consecutive days;
- j) This Benefit is available as Cashless facility through pre-authorization by Our service provider as well as on a re-imbursement basis through Us. Process for Cashless facility through pre-authorization by Our service provider is as mentioned below:
  - In the event of an Emergency, You shall call Our service provider immediately, maximum within 24 hours of such hospitalization, on the helpline number specified in the Policy Schedule, requesting for a pre-authorization for the medical treatment required;
  - Our service provider will evaluate the request and Your eligibility under the Policy and call for more information or details, if required;
  - iii) Our service provider will communicate within 24 hours of receiving the complete information,

directly to the Hospital as to whether the request for pre-authorization has been approved or denied;

- iv) If the pre-authorization request is approved, Ourservice provider will directly settle the claim with the Hospital. Any additional costs or expenses incurred by You beyond the limits pre-authorized by the service provider shall be borne by You;
- v) We shall not cover any costs or expenses incurred in relation to any persons accompanying You during the period of Hospitalization, even if such persons are also Insured Persons.

Exclusion 3.2.25 & 3.2.26 do not apply to this Benefit.

#### 2.B.5 Reduction of Pre existing disease waiting period

This optional benefit allows the Insured / Insured Person to opt for 24 months of waiting Period instead of 36 months.

#### Section 3. Exclusions

#### 3.1 Standard Exclusions

#### 3.1.1) Pre-Existing Diseases (Code- Excl01)

- a) Expenses related to the treatment of a pre-existing Disease (PED) and its direct complications shall be excluded until the expiry of 36 months. The waiting period would be reduced to 24 months if the same is opted and mentioned in policy schedule; of continuous coverage after the date of inception of the first policy with us.
- b) In case of enhancement of sum insured the exclusion shall apply afresh to the extent of sum insured increase.
- c) If the Insured Person is continuously covered without any break as defined under the portability norms of the extant IRDAI (Health Insurance) Regulations then waiting period for the same would be reduced to the extent of prior coverage.
- d) Coverage under the policy after the expiry of above defined months for any pre-existing disease is subject to the same being declared at the time of application and accepted by us.

# 3.1.2) Specific Diseases Waiting Period (Code- Excl02)

- a) Expenses related to the treatment of the following listed conditions, surgeries/treatments shall be excluded until the expiry of 24 months of continuous coverage, as may be the case after the date of inception of the first policy with the Insurer. This exclusion shall not be appl cable for claims arising due to an accident.
- b) In case of enhancement of sum insured the exclusion shall apply afresh to the extent of sum insured increase.
- c) If any of the specified disease/procedure falls under the waiting period specified for pre-Existing diseases, then the longer of the two waiting periods shall apply.
- d) The waiting period for listed conditions shall apply even if contracted after the policy or declared and accepted without a specific exclusion.
- e) If the Insured Person is continuously covered without any break as defined under the applicable norms on

portability stipulated by IRDAI, then waiting period for the same would be reduced to the extent of prior coveage.

List of these diseases is:

- 1. Cataract
- 2. Stones in biliary and urinary systems
- 3. Hernia / Hydrocele
- 4. Hysterectomy for any benign disorder
- 5. Lumps / cysts / nodules / polyps / internal tumours
- 6. Gastric and Duodenal Ulcers
- 7. Surgery on tonsils / adenoids
- Osteoarthrosis / Arthritis / Gout / Rheumatism / Spondylosis / Spondylitis / Intervertebral Disc\ Prolapse
- 9. Fissure / Fistula / Haemorrhoid
- 10. Sinusitis / Deviated Nasal Septum / Tympanoplasty / Chronic Suppurative Otitis Media
- 11. Benign Prostatic Hypertrophy
- 12. Knee/Hip Joint replacement and any ligament, tendon or muscle tear
- 13. Dilatation and Curettage
- 14. Varicose veins
- 15. Dysfunctional Uterine Bleeding / Fibroids / Prolapse Uterus / Endometriosis
- 16. Chronic Renal Failure or end stage Renal Failure
- 17. Internal congenital anomalies/diseases/defects except for newborns and infants

#### 3.1.3) First Thirty Days Waiting Period (Code-Excl03)

- Expenses related to the treatment of any illness within 30 days from the first policy commencement date shall be excluded except claims arising due to an accident, provided the same are covered.
- This exclusion shall not, however, apply if the Insured Person has Continuous Coverage for more than twelve months.
- iii. The within referred waiting period is made applicable to the enhanced sum insured in the event of granting higher sum insured subsequently.

#### 3.1.4) Investigation & Evaluation (Code- Excl04)

- a) Expenses related to any admission primarily for dia nostics and evaluation purposes only are excluded.
- Any diagnostic expenses which are not related or not incidental to the current diagnosis and treatment are excluded.

### 3.1.5) Rest Cure, Rehabilitation and respite Care (Code- Excl05)

Expenses related to any admission primarily for enforced bed rest and not for receiving treatment. This also includes:

- Custodial care either at home or in a nursing facility for personal care such as help with activities of daily living such as bathing, dressing, moving around either by skilled nurses or assistant or non-skilled persons.
- ii. Any services for people who are terminally ill to address physical, social, emotional and spiritual needs.

#### 3.1.6) Change of Gender treatment (Code- Excl07)

Expenses related to any treatment, including surgical management, to change characteristics of the body to those of the opposite sex.

#### 3.1.7) Cosmetic or Plastic Surgery (Code- Excl08)

Expenses for cosmetic or plastic surgery or any treatment to change appearance unless for reconstruction following an Accident, Burn(s) or Cancer or as part of medically necessary treatment to remove a direct and immediate health risk to the insured. For this to be considered a medical necessity, it must be certified by the attending Medical Practitioner.

#### 3.1.8) Hazardous or Adventure sports: (Code- Excl09)

Expenses related to any treatment necessitated due to participation as a professional in hazardous or adventure sports, including but not limited to, para-jumping, rock climbing, mountaineering, rafting, motor racing, horse racing or scuba diving, hand gliding, sky diving, deep-sea diving.

#### 3.1.9) Breach of law (Code- Excl10)

Expenses for treatment directly arising from or consequent upon any Insured Person committing or attempting to commit a breach of law with criminal intent.

#### 3.1.10) Excluded Providers (Code- Excl11)

Expenses incurred towards treatment in any hospital or by any Medical Practitioner or any other provider specifically excluded by the Insurer and disclosed in its website / notified to the policyholders are not admissible. However, in case of life threatening situations or following an accident, expenses up to the stage of stabilization are payable but not the complete claim.

List of these have been provided on Our website.

- **3.1.11)** Treatment for, Alcoholism, drug or substance abuse or any addictive condition and consequences there-of. (Code- Excl12)
- **3.1.12)** Treatment received in heath hydros, nature cure clinics, spas or similar establishments or private beds registered as a nursing home attached to such establishments or where admission is arranged wholly or partly for domestic reasons . (**Code-Excl13**)
- **3.1.13)** Dietary supplements and substances that can be purchased without prescription including but not limited to Vitamins, minerals and organic substances unless

prescribed by a medical practitioner as part of hospitalization claim or day care procedure.

(Code- Excl14)

#### 3.1.14) Refractive Error (Code- Excl15)

Expenses related to the treatment for correction of eye sight due to refractive error less than 7.5 dioptres.

#### 3.1.15) Unproven treatments (Code- Excl16)

Expenses related to any unproven treatment, services and supplies for or in connection with any treatment. Unproven treatments are treatments, procedures or supplies that lack significant medical documentation to support their effectiveness

#### 3.1.16) Sterility and Infertility (Code-Excl17)

Expenses related to sterility and infertility. This includes:

- (i) Any type of contraception, sterilization
- (ii) Assisted Reproduction services including artificial insemination and advanced reproductive technologies such as IVF, ZIFT, GIFT, ICSI
- (iii) Gestational Surrogacy
- (iv) Reversal of sterilization

#### 3.1.17) Maternity expenses (Code-Excl18)

- medical treatment expenses traceable to childbirth (including complicated deliveries and caesarean sections incurred during hospitalization) except ectopic pregnancy;
- ii expenses towards miscarriage (unless due to an accident) and lawful medical termination of pregnancy during the policy period.

#### 3.1.18) Obesity/Weight Control (Code- Excl06)

Expenses related to the surgical treatment of obesity that does not fulfil all the below conditions:

- Surgery to be conducted is upon the advice of the Doctor
- 2) The surgery/Procedure conducted should be supported by clinical protocols
- 3) The member has to be 18 years of age or older and
- 4) Body Mass Index (BMI);
  - a) Greater than or equal to 40 or
  - b) Greater than or equal to 35 in conjunction with any of the following severe co-morbidities following failure of less invasive methods of weight loss:
    - i. Obesity-related cardiomyopathy
    - ii. Coronary heart disease
    - iii. Severe Sleep Apnea
    - iv. Uncontrolled Type2 Diabetes

#### 3.2) Specific Exclusions:

- **3.2.1)** Any Alternative Treatment except for the Benefits under AYUSH Treatment
- **3.2.2)** Charges related to a Hospital stay not expressly mentioned as being covered. Service charges levied by the Hospital under whatever head.

- Complete list of these excluded expenses are mentioned in Annexure II of this Policy. The list is available on our website www.magmainsurance.com.
- **3.2.3)** Expenses for Artificial life maintenance, including life support machine used to sustain a person, incurred after confirmation by the treating doctor that the patient is in vegetative state
- 3.2.4) Any charges incurred to procure any medical certificate, medical records, treatment or Illness/I jury related documents pertaining to any period of Hospitalization/Day Care Treatment undertaken for any Illness or Injury.
- **3.2.5)** Circumcision unless necessary for the treatment of an Illness or disease or necessitated by an Accident.
- **3.2.6)** Treatment for any Illness or Injury resulting from nuclear or chemical contamination, war, riot, revolution or acts of terrorism (other than natural disaster or calamity).
- **3.2.7)** Treatment for any External Congenital Anomaly.
- **3.2.8)** Dental Treatment including Surgical Procedures for the treatment of bone disease when related to gum disease or damage, or treatment for, or treatment arising from, disorders of the temporomandibular joint.
- **EXCEPTION:** We will pay for a Surgical Procedure wherein the Insured Person Hospitalized as a result of an Accident and which is undertaken for Inpatient Care in a Hospital and carried out by a Medical Practitioner.
- **3.2.9)** Any drugs or Surgical dressings that are provided or prescribed in the case of OPD treatment, or for the Insured Person to take home on leaving the Hospital, for any condition, except as included in Post-hospitalization.
- **3.2.10)**We will not pay for routine eye examinations, contact lenses spectacles, hearing aids, dentures and artificial teeth.
- **3.2.11)**Private nursing/attendant's charges incurred during pre-hospitalization or post-hospitalization.
- **3.2.12)**Drugs or treatment not supported by prescription.
- **3.2.13**)Issue of fitness certificate and fitness examinations.
- **3.2.14)**Any charges incurred to procure any treatment/Illness related documents pertaining to any period of Hospitalization/Illness.
- **3.2.15)**External and/ or durable medical/non-medical equipment used for diagnosis and/ or treatment

- 3.2.16) Ambulatory devices, walkers, crutches, belts, collars, caps, splints, slings, braces, stockings of any kind, diabetic foot wear, glucometer/ themometer and also any medical equipment which is subsequently used at home.
- **3.2.17)** OPD treatment is not covered.
- **3.2.18)** All preventive care, vaccination including inoculation and immunisations.
- **3.2.19)** Treatment for, or arising from, an Injury that is intentionally self-inflicted, including attempted suicide.
- **3.2.20)** Treatment of any sexual problem including impotence (irrespective of the cause) or erectile dysfunction.
- 3.2.21) Treatment for any sexually transmitted disease, except HIV / AIDS including Genital Warts, Syphilis, Gonorrhoea, Genital Herpes, Chlamydia, Pubic Lice and Trichomoniasis.
- **3.2.22)** Treatment for sleep apnea, snoring, or any other sleep-related breathing problem.
- **3.2.23)** Any treatment received outside India. This exclsion does not apply for Worldwide Hospitalization Cover.
- **3.2.24)** Treatment provided by a Medical Practitioner who is not recognized by the Medical Council of India.
- **3.2.25)** Treatment provided by anyone with the same residence as the Insured Person or who is a member of the Insured Person's immediate family.
- **3.2.26**) X-Ray or laboratory examinations or other diagnostic studies, not consistent with or incidetal to the diagnosis and treatment of the positive existence or presence of any Illness or Injury, whether or not requiring Hospitalization.

#### **Discount/ Loading Factors:**

Maximum up to 20% discount shall be offered based on following parameters. The discount is applicable on insured level in case of Individual policy. In case of Family floater policy, the discount is on policy level and not on insured level. Therefore, even if one of the insured under the floater cover fulfils the criteria, discount would be given on entire policy.

#### 1. Tenure discount

2. Employee Discount: A discount of 15% is offered for

Policy Period	Discount percentage
2 years	10%
3 years	12.5%

employees of Magma General Insurance Limited and its parent group and its subsidiaries and other affiliated companies provided the Policy is purchased without any intermediary.

- 3. Cross sell discount: A discount of 5% will be offered if the proposer is a Policyholder with Magma General Insurance Limited on or prior to inception of this Policy.
- 4. Direct Sourcing Discount: A discount of 10% will be offered if the Policy is purchased through direct channel of distribution. This discount will not be offered if Employee discount is availed.

Loading: We shall apply a risk loading on the premium payable as per Our board approved underwriting policy (based upon the declarations made in the proposal form and the health status of the persons p roposed for insurance), which shall be mentioned specifically in the Policy Schedule. The maximum risk loading applicable shall not exceed 100% per diagnosis / medical condition and an overall risk loading of 150%. These loadings are applied from the Policy Inception Date including subsequent Renewal(s) with Us or on the receipt of a request for increase in Sum Insured (for which the loading shall be applied on the increased Sum Insured).

No loading shall be applied at the time of Renewal on the basis of individual claim experience.

Loading for Instalment Option: If You want to opt for premium payment in instalments following loading shall be applicable. Tenure discount shall not be applicable if instalment option is chosen.

Instalment Option	Factor to be applicable on premium for one year tenure Policy	Factor to be applicable on premium for two year tenure Policy	Factor to be applicable on premium for three yea tenure Policy
Monthly	1.05/12	1.05/24	1.05/36
Quarterly	1.04/12	1.04/24	1.04/36
Semi Annual	1.03/12	1.03/24	1.03/36

#### **Pre Policy Medical Grid**

- The Company will reimburse 50% of the cost of medical examination underwent by the Insured person(s) at the designated Hospital/ Diagnostic centre, if the proposal is accepted. The medical reports are valid for a period of 30 days from the date of pre-Policy check-up.
- The Company can call for additional medical test(s) based on declaration in proposal form or based on findings of first set of medical reports.

#### Section 4. General Terms and Clauses

#### 4.1) Standard General Term and Clauses

#### 4.1.1) Disclosure to Information

The policy shall be void and all premium paid thereon shall be forfeited to the Company in the event of misrepresentation, mis description or non-disclosure of any material fact by the policyholder.

(Explanation: "Material facts" for the purpose of this policy shall mean all relevant information sought by the company in the proposal form and other connected documents to enable it to take informed decision in the context of underwriting the risk)

#### 4.1.2) Condition Precedent to admission of Liability

The terms and conditions of the policy must be fulfilled by the insured person for the Company to make any payment for claim(s) arising under the policy.

#### 4.1.3) Claim Settlement (Provision for penal interest)

- (i) The Company shall settle or reject a claim, as may be the case, within 30 days from the date of receipt of last necessary document.
- (ii) In the case of delay in the payment of a claim, the Company shall be liable to pay interest to the policyholder from the date of receipof last necessary document to the date of payment of claim at a rate 2% above the bank rate.
- (iii) However, where the circumstances of a claim warrant an investigation in the opinion of the Company, it shall initiate and complete such investigation at the earliest, in any case not later than 30 days from the date of receipt of last necessary document. In such cases, the Company shall settle or reject the claim within 45 days from the date of receipt of last necessary document.
- (iv) In case of delay beyond stipulated 45 days, the Company shall be liable to pay interest to the Policyholder at a rate 2% above the bank rate from the date of receipt of last necessary document to the date of payment of claim.

(Explanation: "Bank Rate" means Bank rate fixed by the Reserve Bank of India [RBI] which is prevalent as on 1st day of the financial year in which the claim has fallen due).

#### 4.1.4) Complete Discharge

Any payment to the Insured Person or his/ her nominees or his/ her legal representative or assignee or to the Hospital, as the case may be, for any benefit under the Policy shall be a valid discharge towards payment of claim by the Company to the extent of that amount for the particular claim.

#### 4.1.5) Multiple Policies

- In case of multiple policies taken by an Insured Person during a period from one or more insurers to indemnify treatment costs, the Insured Person shall have the right to require a settlement of his/her claim in terms of any of his/her policies. In all such cases the insurer chosen by the Insured Person shall be obliged to settle the claim as long as the claim is within the limits of and according to the terms of the chosen policy.
- Insured Person having multiple policies shall also have the right to prefer claims under this policy for the amounts disallowed under any other policy/policies, even if the sum insured is not exhausted. Then the insurer shall independently settle the claim subject to the terms and conditions this Policy.
- 3. If the amount to be claimed exceeds the sum insured under a single policy, the Insured Person shall have the right to choose insurer from whom he/she wants to claim the balance amount.
- 4. Where an Insured Person has policies from more than one insurer to cover the same risk on indemnity basis, the Insured Person shall only be indemnified the treatment costs in accordance with the terms and conditions of the chosen policy.

#### 4.1.6) Fraud

If any claim made by the insured person, is in any respect fraudulent, or if any false statement, or declaration is made or used in support thereof, or if any fraudulent means or devices are used by the Insured Person or anyone acting on his/her behalf to obtain any Benefit under this Policy, - all benefits under this Policy and the premium paid shall be forfeited.

Any amount already paid against claims made under this Policy but which are found fraudulent later shall be repaid by all recipient(s)/ policyholder(s), who has made that particular claim, who shall be jointly and severally liable for such repayment to the insurer.

For the purpose of this clause, the expression "fraud" means any of the following acts committed by the insured person or by his agent, or the hospital/doctor/any other party acting on behalf of the insured person with intent to deceive the insurer or to induce the insurer to issue an insurance policy:

- a) the suggestion, as a fact of that which is not true and which the insured person does not believe to be true;
- b) the active concealment of a fact by the insured person having knowledge or belief of the fact;
- c) any other act fitted to deceive; and
- d) any such act or omission as the law specially declares to be fraudulent

The Company shall not repudiate the claim and/or forfeit the policy benefits, on the ground of Fraud, if the insured person / beneficiary can prove that the misstatement was true to the best of his knowledge and there was no deliberate intention to suppress the fact or that such misstatement of or suppression of material fact are within the knowledge of the insurer.

### 4.1.7) Cancellation/ Termination (other than Free Look cancellation)

- (i) The policyholder may cancel his/her policy at any time during the term, by giving 7 days notice in writing. The Insurer shall
- a. Refund proportionate premium for unexpired policy period, if the term of policy upto one year and there is no claim (s) made during the policy period.
- b. Refund premium for the unexpired policy period, in respect of policies with term more than 1 year and risk coverage for such policy years has not commenced.
- (ii) The Company may cancel the policy at any time on grounds of established fraud by the Insured Person, by giving 7 days' written notice. There would be no refund of premium on cancellation.

#### 4.1.8) Migration

The insured person will have the option to migrate the policy to other health insurance products/plans offered by the company by applying for migration of the Policy at least 30 days before the policy renewal date as per IRDAI guidelines on Migration. If such person is presently covered and has been continuously covered without any lapses under any health insurance product/plan offered by the company, the insured person will get the accrued continuity benefits in waiting periods as per IRDAI guidelines on migration.

For Detailed Guidelines on migration, kindly refer the link https://www.irdai.gov.in/ADMINCMS/cms/whatsNew\_Layout.aspx?page=PageNo3987&flag=1

#### 4.1.9) Portability

The insured person will have the option to port the policy to other insurers by applying to such insurer to port the entire policy along with all the members of the family, if any, at least 45 days before, but not earlier than 60 days from the policy renewal date as per IRDAI Guidelines related to portability. If such person is presently covered and has been continuously covered without any lapses under any health insurance policy with an Indian General/Health insurer, the proposed insured person will get the accrued continuity benefits in waiting periods as per IRDAI guidelines on portability.

For Detailed Guidelines on portability, kindly refer the link https://www.irdai.gov.in/ADMINCMS/cms/whatsNew\_Layout.aspx?page=PageNo3987&flag=1

#### 4.1.10) Renewal of Policy

A health insurance policy shall be renewable provided the product is not withdrawn, except in case of established fraud or non-disclosure or misrepresentation by the Insured.

- a) The Company shall endeavour to give notice for renewal. However, the Company is not under obligation to give any notice for renewal.
- b) An Insurer shall not deny the renewal on the ground that the policyholder had made a claim (s) in the preceding policy years.
- c) Request for renewal along with requisite premium shall be received by the Company before the end of the Policy Period.
- d) At the end of the Policy Period, the policy shall terminate and can be renewed within the Grace Period of 30 days to maintain continuity of benefits with Break in Policy.. Coverage is not available during the grace period.
- e) An Insurer shall not resort to fresh underwriting unless there is an increase in sum insured. In case increase in sum insured is requested by the policyholder, the Insurer may underwrite only to the extent of increased sum insured.

#### 4.1.11) Withdrawal of the Policy

- In the likelihood of this product being withdrawn in future, the Company will intimate the insured person about the same 90 days prior to expiry of the Policy.
- ii. Insured person will have the option to migrate to similar health insurance product available with the Company at the time of renewal with all the accrued continuity benefits such as cumulative bonus, waiver of waiting period, as per IRDAI guidelines, provided the policy has been maintained without a break.

#### 4.1.12) Moratorium Period:

After completion of sixty continuous months of coverage (including portability and migration) in health insurance policy, no policy and claim shall be contestable by the insurer on grounds of non-disclosure, misrepresentation, except on grounds of established fraud. This period of sixty continuous months is called as moratorium period. The moratorium would be applicable for the sums insured of the first policy. Wherever, the sum insured is enhanced, completion of sixty continuous months would be applicable from the date of enhancement of sums insured only on the enhanced limits.

### 4.1.13) Premium Payment in Instalments (Wherever applicable)

If the Insured Person has opted for Payment of Premium on an instalment basis i.e. Half Yearly, Quarterly or Monthly, as mentioned in the Policy Schedule/Certificate of Insurance, the following Conditions shall apply (notwithstanding any terms contrary elsewhere in the Policy)

- The grace period for payment of the premium for all types of insurance policies shall be: fifteen days where premium payment mode is monthly and thirty days in all other cases.
- During such grace period, coverage will not be available from the due date of instalment premium till the date of receipt of premium by Company.
- iii. The insured person will get the accrued continuity benefits in respect of the "Waiting Periods", "Specific Waiting Periods" in the event of payment of premium within the stipulated grace Period.
- iv. No interest will be charged If the instalment premium is not paid on due date.
- v. In case of instalment premium due not received within the grace period, the policy will get cancelled.
- vi. In the event of a claim, all subsequent premium instalments shall immediately become due and payable.
- vii The company has the right to recover and deduct all the pending instalments from the claim amount due under the policy.

### 4.1.14) Possibility of Revision of Terms of the Policy including the Premium Rates

The Company, with prior approval of IRDAI, may revise or modify the terms of the policy including the premium rates. The insured person shall be notified three months before the changes are effected.

#### 4.1.15) Free Look Provision

The Free Look Period shall be applicable on new individual health insurance policies and not on renewals or at the time of porting/migrating the policy.

The insured shall be allowed a free look provision of thirty days from date of receipt of the Policy document to review the terms and conditions of the Policy, and to return the same if not acceptable.

If the insured has not made any claim during the Free Look Period, the insured shall be entitled to

- a refund of the premium paid less any expenses incurred by the Company on medical examination of the insured person and the stamp duty charges; or
- ii. where the risk has already commenced and the option of return of the Policy is exercised by the insured person, a deduction towards the proportionate risk premium for period of cover; or
- iii. Where only a part of the insurance coverage has commenced, such proportionate premium commens rate with the insurance coverage during such period.

#### 4.1.16) Redressal of Grievance

In case of any grievance, the insured person may contact

the Company through

Website: www.magmainsurance.com

Toll free: 1800 266 3202

E -mail: gro@magmainsurance.com

Fax: 91 033 4401 7471

Courier: Any of Our branch offices or corporate office

during business hours

Insured person may also approach the grievance cell at any of the company's branches with the details of grievance.

If Insured Person is not satisfied with the redressal of grievance through one of the above methods, insured person may contact the grievance officer at:

Magma General Insurance Limited, Equinox Business Park, Tower 3, 2nd Floor, Unit no. 1A and 1B, LBS Marg, Kurla West, Mumbai, Maharashtra 400070. E mail id: gro@magmainsurance.com

For updated details of grievance officer, kindly refer the link <a href="https://www.magmainsurance.com/grievance-redressal">https://www.magmainsurance.com/grievance-redressal</a>.

If Insured Person is not satisfied with the redressal of grievance through above methods, insured person may may also approach the office of Insurance Ombudsman of the respective area/region for redressal of grievance as per Insurance Ombudsman Rules, 2017. Detailed process along with list of Ombudsman offices are available at council of Insurance Ombudsman <a href="https://www.cioins.co.in/">https://www.cioins.co.in/</a>.

Grievance may also be lodged at IRDAI Integrated Grievance management System: <a href="https://bimabharosa.irdai.gov.in">https://bimabharosa.irdai.gov.in</a>.

#### 4.1.17) Nomination

The Policyholder is required at the Policy Inception Date to make a nomination for the purpose of payment of claims under the Policy in the event of death of the Policyholder.

Any change of nomination shall be communicated to the Company in writing and such change shall be effective only when an endorsement on the Policy is made. In the event of death of the policyholder, the Company will pay the nominee {as named in Policy Schedule/Policy certificate/Endorsement, (if any)} and in case there is no subsisting nominee, to the legal heirs or legal representatives of the policyholder whose discharge shall be treated as full and final discharge of its liability under the Policy.

#### 4.2) Specific Terms and Clauses

#### 4.2.1) Alteration to the Policy

This Policy constitutes the complete contract of insurance. Subject to the provisions of applicable law, no change or alteration will be effective or valid unless approved in writing which will be evidenced by a written endorsement signed and stamped by Us. No one except Us can change or vary this Policy.

#### 4.2.2) Change of Policyholder

The Policyholder may be changed only at the time of Renewal of the Policy. The new Policyholder must be a member of the original Policyholder's immediate family. The Renewed Policy shall be treated as having been Renewed without break.

The Policyholder may be changed upon request in situations like Policyholder's demise, moving out of India or in case of divorce.

#### 4.2.3) No Constructive Notice

Any knowledge or information of any circumstances or condition in relation to the Policyholder/Insured Person which is in Our possession and not specifically informed by the Policyholder/ Insured Person shall not be held to bind or prejudicially affect Us notwithstanding subsequent acceptance of any premium.

#### 4.2.4) Limitation of Liability

If a claim is rejected or partially settled and is not the subject of any pending suit or other proceeding or arbitration, as the case may be, within twelve months from the date of such rejection or settlement the claim shall be deemed to have been abandoned and Our liability shall be extinguished and shall not be recoverable thereafter.

#### 4.2.5) Records to be maintained

The Policyholder or the Insured Person, as the case may be shall keep an accurate record containing all relevant and accurate medical records like in-patient records, Discharge summary, medical certificates, medical prescriptions, diagnostic reports and reports confirming the need for treatment (if any) and shall allow Us or our representative(s) to inspect such records. The Policyholder or the Insured Person as the case may be, shall furnish such information as may be required by Us under this Policy at any time during the Policy Period or until final adjustment (if any) and resolution of all claims under this Policy.

#### 4.2.6) Geographical Scope

The geographical scope of this Policy applies to events within India other than for Worldwide Emergency Hospitalization Cover and for Personal Accident Optional Covers. However, all admitted or payable claims shall be settled in India in Indian rupees other than for Worldwide Emergency Hospitalization.

#### 4.2.7) Policy Disputes

Any and all disputes or differences under or in relation to this Policy herein shall be determined by Indian law and shall be subject to the jurisdiction of the Indian Courts.

#### 4.2.8) Material Change

It is a Condition Precedent to the Our liability under the Policy that the Policyholder shall immediately notify Us in writing of any material change in the risk on account ofchange in the nature of occupation or business at his/her own expense. We may, in Our discretion, adjust the scope

of cover and/or the premium payable, accordingly. The Policyholder/You must exercise the same duty to disclose those matters to Us before the Renewal, extension, variation, endorsement or reinstatement of the Policy. The Policy terms and conditions shall not be altered.

#### 4.2.9) Communications & Notices

Any communication or notice or instruction under this Policy shall be in writing and will be sent to:

- a) To Us, at the address as specified in Policy Schedule
- The Policyholder's, at the address as specified in Policy Schedule
- No insurance agents, brokers, other person or entity is authorized to receive any notice on behalf of Us unless explicitly stated in writing by Us
- d) Notice and instructions will be deemed served 10 days after posting or immediately upon receipt in the case of hand delivery, facsimile or e-mail.

#### Section 5) Other Terms and Conditions:

#### 5.1) Loading

We shall apply a risk loading on the premium payable as per Our board approved underwriting policy (based upon the declarations made in the proposal form and the health status of the persons proposed for insurance), which shall be mentioned specifically in the Policy Schedule. The maximum risk loading applicable shall not exceed 100% per diagnosis / medical condition and an overall risk loading of 150%. These loadings are applied from the Policy Inception Date including subsequent Renewal(s) with Us or on the receipt of a request for increase in Sum Insured (for which the loading shall be applied on the increased Sum Insured). We will inform the Policyholder about the applicable risk loading through post/courier/email/phone. The Policyholder shall revert to Us with his/her written consent and additional premium (if any), within 15 days of the issuance of such counter offer. In case, the Policyholder neither accepts the counter offer nor reverts to Us within 15 days, We shall cancel his/her application and refund the premium paid within the next 15 days.

No loading shall be applied at the time of Renewal on the basis of individual claim experience.

#### 5.2) Endorsements

We may allow the following endorsements. You/the Policyholder should request for any endorsement in writing. Any endorsement that is accepted by Us shall be effective from the date of the request as received from You/the Policyholder, or the date of receipt of premium, whichever is later.

- (i) Non-Financial Endorsements which do not affect the premium.
  - (1) Minor rectification/correction in name of the Policyholder/ Insured Person
  - (2) Rectification in gender

- (3) Rectification in relationship of the Insured Person with the Policyholder
- (4) Rectification of date of birth of the Insured Person (if this does not impact the premium)
- (5) Change in the address of the Policyholder
- (6) Change/Updation in the contact details
- (7) Change in Nominee Details
- (ii) Financial Endorsements which result in alteration in premium
  - (1) Addition of any Insured Person
  - (2) Deletion of Insured Person
  - (3) Change in Age/Date of Birth (if this impacts the premium)
  - (4) Change in plan and/or Sum Insured
  - (5) Addition/removal of Optional Cover(s)

Financial endorsements (1), as mentioned above, can be allowed during the term of Policy, all other financial endorsements are allowed at the time of renewal only. We reserve the rights to do underwriting in case of any such endorsement requests.

Fresh waiting period shall be applicable with respect to the Insured person added after Policy Inception Date. Where the Policy is Renewed for enhanced Sum Insured, all waiting periods would start and apply afresh for the amount of increase in Sum Insured.

#### 5.3) Claim Procedure

Provided that due adherence/observance and fulfilment of the terms and conditions of this Policy (conditions and all endorsements hereon are to be read as part of this Policy) shall so far as they relate to anything to be done or not to be done by You and / or any Insured Person be a Condition Precedent to admission of Our liability under this Policy.

On the occurrence or the discovery of any Illness or Injury that may give rise to a claim under this Policy, then as a Condition Precedent to Our liability under the Policy, the following procedure shall be complied with:

 a) For Availing Cashless Facility (Procedure for Domestic Claims )

Cashless facility can be availed only at Our Network Providers. The complete list of Network Providers is available on Our website and at Our branches and can also be obtained by contacting Us over the telephone. The updated list of TPA containing complete details is available on Our website www.magmainsurance.com.

Cashless facility will be availed through the TPA. The TPA will be contacted on its helpline and must be provided with the membership number, Policy Number and the name of the Insured Person at least 72 hours before admission to the Hospital for planned Hospitalization and within 24 hours of admission to the Hospital in case of Emergency Hospitalization. The TPA will also, by fax or e-mail, be provided with details of Hospitalization like diagnosis, name of the Hospital, duration of stay in the Hospital, estimated expenses of Hospitalization etc. in the prescribed form available with the insurance help desk at the Hospital. Any additional information as may be required by the medical panel of the TPA must also be furnished. After establishing the admissibility

of the claim under the Policy, the TPA shall provide a pre-authorisation to the Hospital guaranteeing payment of the Hospitalization expenses subject to the Sum Insured, terms conditions and limitations of the Policy. The authorization shall be issued to the Network Provider within 24 hours of receiving the complete information.

- For Availing cashless facility (Procedure for Worldwide Hospitalization Cover)
   Please follow the procedure as mentioned in relevant section to avail Cashless facility in case of Hospitalization outside India.
- For admission in Non-Network Provider or into Network Provider if Cashless facility is not availed (Re-imbursement Claims) (For Domestic Claims as well as Worldwide Hospitalization Cover)
- a. Intimation of claim: Preliminary intimation of claim with particulars relating to Policy Number, name of the Insured Person in respect of whom claim is made, nature of Illness/Injury and name and address of the attending Hospital, must be provided to Us at least 72 hours before admission to the Hospital in case of planned Hospitalization, and within 24 hours of admission in the Hospital, in case of Emergency Hospitalization.
- b. Submission of claim: The claim form along with the attending Medical Practitioner's certificate duly filled and signed in all respects with the following claim documents will be submitted to Us not later than 30 days from the date of discharge from the Hospital.

#### Mandatory documents

- a. Duly completed claim form.
- b. Test reports and prescriptions relating to first / previous consultations for the same or related illness.
- c. Case history / admission-discharge summary\
  describing the nature of the complaints and its
  duration, treatment given, advice on discharge etc.
  issued by the Hospital.
- d. Death summary in case of death of the Insured Person at the Hospital.
- e. Post Mortem Report, if applicable & if conducted.
- f. Hospital receipts / bills / cash memos in original (including advance and final Hospital settlement receipts).
- g. All test reports for X-rays, ECG, Scan, MRI, Pathology etc., including the Medical Practitioner's prescription advising such tests/investigations (CDs of angiogram, surgery etc. need not be sent unless specifically sought).
- h. Medical Practitioner's prescriptions with cash bills for medicines purchased from outside the Hospital.
- i. F.I.R/MLC in the case of Accidental Injury and English translation of the same, if in any other language.

- Legal heir certificate in the absence of nomination under the Policy, in case of death of the Insured Person. In the absence of legal heir certificate, evidence estalishing legal heirship may be provided as required by Us.
- k. For a) maternity claims, discharge summary mentioning LMP, EDD & Gravida b) Cataract claims IOL sticker c) PTCA claims Stent sticker.
- I. Copies of health insurance policies held with any other insurer covering the Insured Person(s).
- m. If a claim is partially settled by any other insurer, a certificate from the other insurer confirming the final claim amount settled by them and that original claim documents are retained at their end.
- n. For Domiciliary Hospitalization claims, a certificate from the attending Medical Practitioner confirming that the condition of the Insured Person is such that he/she is not in a condition to be removed to a Hospital.
- o. Additional documents for Worldwide Hospitalization Cover – the Insured Person's passport, visa, tickets and boarding passes.

#### Documents to be submitted if specifically sought:

- Copy of indoor case records (including Qualified Nurse's notes, OT notes and anaesthetists' notes, vitals chart).
- b. Copy of extract of inpatient register.
- c. Attendance records of employer/educational institution.
- d. Complete medical records (including indoor case records and OP records) of past Hospitalization / treatment, if any.
- e. Attending Medical Practitioner's certificate clarifying.
  - i. reason for Hospitalization and duration of Hospitalization
  - ii. history of any self-inflicted Injury
  - iii. history of alcoholism, smoking
  - iv. history of associated medical conditions, if any
- f. Previous master health check-up records/pre-employment medical records, if any.
- g. Any other document necessary in support of the claim on case to case basis.

#### For AYUSH Claims:

- AYUSH claims would be payable as per the guidelines determined by Ministry of AYUSH, Government of Indiaor any such committee of experts constituted to determine in-patient admissibility of claims, treatment modalities and corresponding treatment cost for providing AYUSH Coverage as defined from time to time.
- In-patient admissibility of AYUSH claims would be

determined in line with reasonable admissibility and its reasonable claim cost, as under allopathy or modern medicine for the same ailment or medical condition.

The claim documents should be sent to the address mentioned in Claim form.

#### 4. Payment of Claim

- a) No liability under the Policy will be admitted, if the claim is fraudulent or supported by fraudulent means.
- b) The Insured Person or any person acting on behalf of the Insured Person, as the case may be, must provide at his/her expense, all the information asked by Us in relation to the claim and he/she must provide all reasonable cooperation and assistance to Us as may be required.
- c) If required, the Insured Person or any person acting on behalf of the Insured Person, as the case may be, must give consent to obtain medical reports from the Medical Practitioner at Our expense.
- d) If requested by Us, the Insured Person must agree to be examined by a Medical Practitioner of Our choice and at Our expense.
- e) All claims under this Policy shall be payable in Indian Currency.
- f) Claims under this Policy shall be settled or rejected, as the case may be, within 30 days of the receipt of the last necessary document.

#### Trade Logo disclaimer

Trade Logo displayed above belongs to Magma Ventures Private Limited and is used by Magma General Insurance Limited under license.

### Annexure I The contact details of the Insurance Ombudsman offices are as below:

Office of the Ombudsman	Contact Details	Jurisdiction
AHMEDABAD	Office of the Insurance Ombudsman,  Jeevan Prakash Building, 6th floor, Tilak Marg, Relief Road, Ahmedabad - 380 001. Tel.: 079 - 25501201/02/05/06 Email: bimalokpal.ahmedabad@cioins.co.in	Gujarat, UT of Dadra and Nagar Haveli, Daman and Diu.
BENGALURU	Office of the Insurance Ombudsman, Jeevan Soudha Building,PID No. 57-27-N-19 Ground Floor, 19/19, 24th Main Road, JP Nagar, Ist Phase, Bengaluru – 560 078. Tel.: 080 - 26652048 / 26652049 Email: bimalokpal.bengaluru@cioins.co.in	Karnataka.
BHOPAL	Office of the Insurance Ombudsman, Janak Vihar Complex, 2nd Floor, 6, Malviya Nagar, Opp. Airtel Office, Near New Market, Bhopal – 462 003. Tel.: 0755 - 2769201 / 2769202 Email: bimalokpal.bhopal@cioins.co.in	Madhya Pradesh and Chattisgarh.
BHUBANESHWAR	Office of the Insurance Ombudsman, 62, Forest park, Bhubneshwar – 751 009. Tel.: 0674 - 2596461 /2596455 Email: bimalokpal.bhubaneswar@cioins.co.in	Orissa.
CHANDIGARH	Office of the Insurance Ombudsman, S.C.O. No. 101, 102 & 103, 2nd Floor, Batra Building, Sector 17 – D, Chandigarh – 160 017. Tel.: 0172 - 2706196 / 2706468 Email: bimalokpal.chandigarh@cioins.co.in	Punjab, Haryana (excluding Gurugram, Faridabad, Sonepat and Bahadurgarh), Himachal Pradesh, UT of Jammu and Kashmir, Ladakh & Chandigarh.
CHENNAI	Office of the Insurance Ombudsman, Fatima Akhtar Court, 4th Floor, 453, Anna Salai, Teynampet, CHENNAI – 600 018. Tel.: 044 - 24333668 / 24335284 Email: bimalokpal.chennai@cioins.co.in	Tamil Nadu and Union Territories - Pondicherry Town and Karaikal (which are part of Union Territory of Pondicherry).
DELHI	Office of the Insurance Ombudsman, 2/2 A, Universal Insurance Building, Asaf Ali Road, New Delhi – 110 002. Tel.: 011 - 23232481/23213504 Email: bimalokpal.delhi@cioins.co.in	Delhi & following Districts of Haryana - Gurugram, Faridabad, Sonepat & Bahadurgarh.

Office of the Ombudsman	Contact Details	Jurisdiction
GUWAHATI	Office of the Insurance Ombudsman, JeevanNivesh, 5th Floor, Nr. Panbazar over bridge, S.S. Road, Guwahati – 781001(Assam). Tel.: 0361 - 2632204 / 2602205 Email: bimalokpal.guwahati@cioins.co.in	Assam , Meghalaya, Manipur, Mizoram, Arunachal Pradesh, Nagaland and Tripura.
HYDERABAD	Office of the Insurance Ombudsman, 6-2-46, 1st floor, "Moin Court", Lane Opp. Saleem Function Palace, A. C. Guards, Lakdi-Ka-Pool, Hyderabad - 500 004. Tel.: 040 - 67504123 / 23312122 Email: bimalokpal.hyderabad@cioins.co.in	Andhra Pradesh, Telangana, Yanam and part of the UT of Puducherry.
JAIPUR	Office of the Insurance Ombudsman, 6-2-46, 1st floor, "Moin Court", Lane Opp. Saleem Function Palace, A. C. Guards, Lakdi-Ka-Pool, Hyderabad - 500 004. Tel.: 040 - 67504123 / 23312122 Email: bimalokpal.hyderabad@cioins.co.in	Rajasthan.
ERNAKULAM	Office of the Insurance Ombudsman, 2nd Floor, Pulinat Bldg., Opp. Cochin Shipyard, M. G. Road, Ernakulam - 682 015. Tel.: 0484 - 2358759 / 2359338 Fax: 0484 - 2359336 Email: bimalokpal.ernakulam@cioins.co.in	Kerala , Lakshadweep, (b) Mahe – a part of UT of Puducherry.
KOLKATA	Office of the Insurance Ombudsman, Hindustan Bldg. Annexe, 4th Floor, 4, C.R. Avenue, KOLKATA - 700 072. Tel.: 033 - 22124339 / 22124340 Email: bimalokpal.kolkata@cioins.co.in	West Bengal, UT of Andaman and Nicobar Islands.
LUCKNOW	Office of the Insurance Ombudsman, Hindustan Bldg. Annexe, 4th Floor, 4, C.R. Avenue, KOLKATA - 700 072. Tel.: 033 - 22124339 / 22124340 Email: bimalokpal.kolkata@cioins.co.in	Districts of Uttar Pradesh: Laitpur, Jhansi, Mahoba, Hamirpur, Banda, Chitrakoot, Allahabad, Mirzapur, onbhab- dra, Fatehpur, Pratapgarh, Jaunpur,Vara- nasi, Gazipur, Jalaun, Kanpur, Lucknow, Unnao, Sitapur, Lakhimpur, Bahraich, Barabanki, Raebareli, Sravasti, Gonda, Faizabad, Amethi, Kaushambi, Balrampur, Basti, Ambedkarnagar, Sultanpur, Mahara- igang, Santkabirnagar, Azamgarh, Kushi- nagar, Gorkhpur, Deoria, Mau, Ghazipur, Chandauli, Ballia, Sidharathnagar.

Office of the Ombudsman	Contact Details	Jurisdiction
MUMBAI	Office of the Insurance Ombudsman, 3rd Floor, JeevanSevaAnnexe, S. V. Road, Santacruz (W), Mumbai - 400 054. Tel.: 022 - 69038821 / 23 / 24 / 25 / 26 / 27 / 28 / 29 / 30 / 31 Email: bimalokpal.mumbai@cioins.co.in	Goa, Mumbai Metropolitan Region (Excluding Navi Mumbai & Thane).
NOIDA	Office of the Insurance Ombudsman, BhagwanSahai Palace 4th Floor, Main Road, Naya Bans, Sector 15, Distt: GautamBuddh Nagar, U.P-201301. Tel.: 0120-2514252 / 2514253 Email: bimalokpal.noida@cioins.co.in	State of Uttarakhand and the following Districts of Uttar Pradesh: Agra, Aligarh, Bagpat, Bareilly, Bijnor, Budaun, Bulandshehar, Etah, Kanooj, Mainpuri, Mathura, Meerut, Moradabad, Muzaffarnagar, Oraiyya, Pilibhit, Etawah, Farrukhabad, Firozbad, Gautambodhanagar, Ghaziabad, Hardoi, Shahjahanpur, Hapur, Shamli, Rampur, Kashganj, Sambhal, Amroha, Hathras, Kanshiramnagar, Saharanpur.
PATNA	Office of the Insurance Ombudsman, BhagwanSahai Palace 4th Floor, Main Road, Naya Bans, Sector 15, Dist: GautamBuddh Nagar, U.P-201301. Tel.: 0120-2514252 / 2514253 Email: bimalokpal.noida@cioins.co.in	Bihar, Jharkhand.
PUNE	Office of the Insurance Ombudsman, JeevanDarshan Bldg., 3rd Floor, C.T.S. No.s. 195 to 198, N.C. Kelkar Road, Narayan Peth, Pune – 411 030. Tel.: 020 - 41312555 Email: bimalokpal.pune@cioins.co.in	Maharashtra, Area of Navi Mumbai and Thane (Excluding Mumbai Metropolitan Region).

	List I – Items for which coverage is not available in the policy			
SI No	Items	SI No	Items	
1	BABY FOOD	27.	CERTIFICATE CHARGES	
2.	BABY UTILITIES CHARGES	28.	COURIER CHARGES	
3.	BEAUTY SERVICES	29.	CONVEYANCE CHARGES	
4.	BELTS/ BRACES	30.	MEDICAL CERTIFICATE	
5.	BUDS	31.	MEDICAL RECORDS	
6.	COLD PACK/HOT PACK	32.	PHOTOCOPIES CHARGES	
7.	CARRY BAGS	33.	MORTUARY CHARGES	
8.	EMAIL / INTERNET CHARGES	34.	WALKING AIDS CHARGES	
9.	FOOD CHARGES (OTHER THAN PATIENT'S DIET PROVIDED BY HOSPITAL)	35.	OXYGEN CYLINDER (FOR USAGE OUTSIDE THE HOSPITAL)	
10.	LEGGINGS	36.	SPACER	
11.	LAUNDRY CHARGES	37.	SPIROMETRE	
12.	MINERAL WATER	38.	NEBULIZER KIT	
13.	Sanitary pad	39.	STEAM INHALER	
14.	TELEPHONE CHARGES	40.	ARMSLING	
15.	GUEST SERVICES	41.	THERMOMETER	
16.	CREPE BANDAGE	42.	CERVICAL COLLAR	
17.	DIAPER OF ANY TYPE	43.	SPLINT	
18.	EYELET COLLAR	44.	DIABETIC FOOT WEAR	
19.	SLINGS	45.	KNEE BRACES (LONG/ SHORT/ HINGED)	
20.	BLOOD GROUPING AND CROSS MATCHING OF DONORS SAMPLES	46.	NIMBUS BED OR WATER OR AIR BED CHARGES	
21.	SERVICE CHARGES WHERE NURSING CHARGE ALSO CHARGED	47.	PRIVATE NURSES CHARGES- SPECIAL NURSING CHARGES	
22.	TELEVISION CHARGES	48.	KNEE IMMOBILIZER/SHOULDER IMMOBILIZER	
23.	SURCHARGES	49.	LUMBO SACRAL BELT	
24.	ATTENDANT CHARGES	50.	AMBULANCE COLLAR	
25.	EXTRA DIET OF PATIENT (OTHER THAN THAT WHICH FORMS PART OF BED CHARGE)	51.	CREAMS POWDERS LOTIONS (Toiletries are not payable, only prescribed medical pharmaceuticals payable)	
26.	BIRTH CERTIFICATE	52.	AMBULANCE EQUIPMENT	

	List I – Items for which coverage is not available in the policy			
SI No	Items	SI No	Items	
53.	SUGAR FREE Tablets	61.	Oxygen mask	
54.	ABDOMINAL BINDER	62.	PELVIC TRACTION BELT	
55.	ECG ELECTRODES	63.	PAN CAN	
56.	GLOVES	64.	TROLLY COVER	
57.	NEBULISATION KIT	65.	UROMETER, URINE JUG	
58.	KIDNEY TRAY	66.	AMBULANCE	
59.	MASK	67.	VASOFIX SAFETY	
60.	OUNCE GLASS	68.	ANY KIT WITH NO DETAILS MENTIONED [DELIVERY KIT, ORTHOKIT, RECOVERY KIT, ETC]	

	List II – Items that are to be subsumed into Room Charges			
SI No	Items	SI No	Items	
1	BABY CHARGES (UNLESS SPECIFIED/INDICATED)	18.	SPUTUM CUP	
2.	HAND WASH	19.	DISINFECTANT LOTIONS	
3.	SHOE COVER	20.	LUXURY TAX	
4.	CAPS	21.	HVAC	
5.	CRADLE CHARGES	22.	HOUSE KEEPING CHARGES	
6.	COMB	23.	AIR CONDITIONER CHARGES	
7.	EAU-DE-COLOGNE / ROOM FRESHNERS	24.	IM IV INJECTION CHARGES	
8.	FOOT COVER	25.	CLEAN SHEET	
9.	GOWN	26.	BLANKET/WARMER BLANKET	
10.	SLIPPERS	27.	admission kit	
11.	TISSUE PAPER	28.	DIABETIC CHART CHARGES	
12.	TOOTH PASTE	29.	DISCHARGE PROCEDURE CHARGES	
13.	TOOTH BRUSH	30.	DAILY CHART CHARGES	
14.	BED PAN	31.	ENTRANCE PASS / VISITORS PASS CHARGES	
15.	FACE MASK	32.	FILE OPENING CHARGES	
16.	FLEXI MASK	33.	HAND HOLDER	
17.	DOCUMENTATION CHARGES / ADMINISTRATIVE EXPENSES	34.	EXPENSES RELATED TO PRESCRIPTION ON DISCHARGE	

	List II – Items that are to be subsumed into Room Charges		
SI No	Items	SI No	Items
35.	INCIDENTAL EXPENSES / MISC. CHARGES (NOT EXPLAINED)	36.	PATIENT IDENTIFICATION BAND / NAME TAG
37.	PULSEOXYMETER CHARGES		

	List III – Items that are to be subsumed into Procedure Charges		
SI No	Item		
1	HAIR REMOVAL CREAM		
2.	DISPOSABLES RAZORS CHARGES (for site preparations)		
3.	EYE PAD		
4.	EYE SHEILD		
5.	CAMERA COVER		
6.	DVD, CD CHARGES		
7.	GAUSE SOFT		
8.	GAUZE		
9.	WARD AND THEATRE BOOKING CHARGES		
10.	ARTHROSCOPY AND ENDOSCOPY INSTRUMENTS		
11.	MICROSCOPE COVER		
12.	SURGICAL BLADES, HARMONICSCALPEL,SHAVER		
13.	SURGICAL DRILL		
14.	EYE KIT		
15.	EYE DRAPE		
16.	X-RAY FILM		
17.	BOYLES APPARATUS CHARGES		
18.	COTTON		
19.	COTTON BANDAGE		
20.	SURGICAL TAPE		
21.	APRON		
22.	TORNIQUET		
23.	ORTHOBUNDLE, GYNAEC BUNDLE		

List IV – Items that are to be subsumed into costs of treatment	
SI No	ltem
1	ADMISSION/REGISTRATION CHARGES
2.	HOSPITALISATION FOR EVALUATION/ DIAGNOSTIC PURPOSE
3.	URINE CONTAINER
4.	BLOOD RESERVATION CHARGES AND ANTE NATAL BOOKING CHARGES
5.	BIPAP MACHINE
6.	CPAP/ CAPD EQUIPMENTS
7.	INFUSION PUMP- COST
8.	HYDROGEN PEROXIDE\SPIRIT\ DISINFECTANTS ETC
9.	NUTRITION PLANNING CHARGES - DIETICIAN CHARGES- DIET CHARGES
10.	HIV KIT
11.	ANTISEPTIC MOUTHWASH
12.	LOZENGES
13.	MOUTH PAINT
14.	VACCINATION CHARGES
15.	ALCOHOL SWABES
16.	SCRUB SOLUTION/STERILLIUM
17.	GLUCOMETER& STRIPS
18.	URINE BAG

	CARDIOLOGY RELATED
1	CORONARY ANGIOGRAPHY CRITICAL CARE RELATED
2.	INSERT NON- TUNNEL CV CATH
3.	INSERT PICC CATH ( PERIPHERALLY INSERTED CENTRAL CATHETER )
4.	REPLACE PICC CATH ( PERIPHERALLY INSERTED CENTRAL CATHETER )
5.	INSERTION CATHETER, INTRA ANTERIOR
6.	INSERTION OF PORTACATH DENTAL RELATED
7.	SPLINTING OF AVULSED TEETH
8.	SUTURING LACERATED LIP
9.	SUTURING ORAL MUCOSA
10.	ORAL BIOPSY IN CASE OF ABNORMAL TISSUE PRESENTATION
11.	FNAC
12.	SMEAR FROM ORAL CAVITY
13.	MYRINGOTOMY WITH GROMMET INSERTION
14.	TYMPANO PLASTY (CLOSURE OF ANEARDRUM PERFORATION/RECONSTRUCTION OF THE AUDITORY OSSICLES)
15.	REMOVAL OF A TYMPANIC DRAIN
16.	KERATOSIS REMOVAL UNDER GA
17.	OPERATIONS ON THE TURBINATES (NASAL CONCHA)
18.	TYMPANO PLASTY (CLOSURE OF ANEARDRUM PERFORATION/RECONSTRUCTION OF THE AUDITORY OSSICLES)
19.	REMOVAL OF KERATOSIS OBTURANS
20.	STAPEDOTOMY TO TREAT VARIOUS LESIONS IN MIDDLE EAR
21.	revision of a stapedectomy
22.	OTHER OPERATIONS ON THE AUDITORY OSSICLES
23.	MYRINGOPLASTY (POST-AURA/ENDAURAL APPROACH AS WELL AS SIMPLE TYPE -I TYMPANOPLASTY)
24.	FENESTRATION OF THE INNER EAR
25.	REVISION OF A FENESTRATION OF THE INNER EAR
26.	PALATOPLASTY
27.	TRANSORAL INCISION AND DRAINAGE OF A PHARYNGEAL ABSCESS
28.	TONSILLECTOMY WITHOUT ADENOIDECTOMY
29.	TONSILLECTOMY WITH ADENOIDECTOMY
30.	EXCISION AND DESTRUCTION OF A LINGUAL TONSIL

	CARDIOLOGY RELATED
31.	revision of a tympanoplasty
32.	OTHER MICROSURGICAL OPERATIONS ON THE MIDDLE EAR
33.	INCISION OF THE MASTOID PROCESS AND MIDDLE EAR
34.	MASTOIDECTOMY
35.	RECONSTRUCTION OF THE MIDDLE EAR
36.	OTHER EXCISIONS OF THE MIDDLE AND INNER EAR
37.	Incision (opening) and destruction (elimination) of the inner ear
38.	OTHER OPERATIONS ON THE MIDDLE AND INNER EAR
39.	EXCISION AND DESTRUCTION OF DISEASED TISSUE OF THE NOSE
40.	OTHER OPERATIONS ON THE NOSE
41.	nasal sinus aspiration
42.	FOREIGN BODY REMOVAL FROM NOSE
43.	OTHER OPERATIONS ON THE TONSILS AND ADENOIDS
44.	ADENOIDECTOMY
45.	LABYRINTHECTOMY FOR SEVERE VERTIGO
46.	STAPEDECTOMY UNDER GA
47.	STAPEDECTOMY UNDER LA
48.	TYMPANOPLASTY (TYPE IV)
49.	ENDOLYMPHATIC SAC SURGERY FOR MENIERE'S DISEASE
50.	TURBINECTOMY
51.	ENDOSCOPIC STAPEDECTOMY
52.	Incision and drainage of perichondritis
53.	SEPTOPLASTY
54.	VESTIBULAR NERVE SECTION
55.	THYROPLASTY TYPE I
56.	PSEUDOCYST OF THE PINNA - EXCISION
57.	Incision and drainage - Haematoma Auricle
58.	TYMPANOPLASTY (TYPE II)
59.	REDUCTION OF FRACTURE OF NASAL BONE
60.	THYROPLASTY TYPE II

	CARDIOLOGY RELATED
61.	TRACHEOSTOMY
62.	excision of angioma septum
63.	TURBINOPLASTY
64.	Incision & Drainage of Retro Pharyngeal abscess
65.	UVULO PALATO PHARYNGO PLASTY
66.	ADENOIDECTOMY WITH GROMMET INSERTION
67.	ADENOIDECTOMY WITHOUT GROMMET INSERTION
68.	VOCAL CORD LATERALISATION PROCEDURE
69.	INCISION & DRAINAGE OF PARA PHARYNGEAL ABSCESS
70.	TRACHEOPLASTY
	GASTROENTEROLOGY RELATED
71.	CHOLECYSTECTOMY AND CHOLEDOCHO-JEJUNOSTOMY/ DUODENOSTOMY/GASTROSTOMY /EXPLORATION COMMON BILE DUCT
72.	ESOPHAGOSCOPY, GASTROSCOPY, DUODENOSCOPY WITH POLYPECTOMY/ REMOVAL OF FOREIGN BODY/DIATHERMY OF BLEEDING LESIONS
73.	PANCREATIC PSEUDOCYST EUS & DRAINAGE
74.	RF ABLATION FOR BARRETT'S OESOPHAGUS
75.	ERCP AND PAPILLOTOMY
76.	ESOPHAGOSCOPE AND SCLEROSANT INJECTION
77.	EUS + SUBMUCOSAL RESECTION
78.	CONSTRUCTION OF GASTROSTOMY TUBE
79.	EUS + ASPIRATION PANCREATIC CYST
80.	SMALL BOWEL ENDOSCOPY (THERAPEUTIC)
81.	COLONOSCOPY ,LESION REMOVAL
82.	ERCP
83.	COLONSCOPY STENTING OF STRICTURE
84.	PERCUTANEOUS ENDOSCOPIC GASTROSTOMY
85.	EUS AND PANCREATIC PSEUDO CYST DRAINAGE
86.	ERCP AND CHOLEDOCHOSCOPY
87.	PROCTOSIGMOIDOSCOPY VOLVULUS DETORSION
88.	ERCP AND SPHINCTEROTOMY
89.	ESOPHAGEAL STENT PLACEMENT

	GASTROENTEROLOGY RELATED
90.	ERCP + PLACEMENT OF BILIARY STENTS
91.	SIGMOIDOSCOPY W / STENT
92.	EUS + COELIAC NODE BIOPSY
93.	UGI SCOPY AND INJECTION OF ADRENALINE, SCLEROSANTS BLEEDING ULCERS GENERAL SURGERY RELATED
94.	INCISION OF A PILONIDAL SINUS / ABSCESS
95.	FISSURE IN ANO SPHINCTEROTOMY
96.	SURGICAL TREATMENT OF A VARICOCELE AND A HYDROCELE OF THE SPERMATIC CORD
97.	ORCHIDOPEXY
98.	ABDOMINAL EXPLORATION IN CRYPTORCHIDISM
99.	SURGICAL TREATMENT OF ANAL FISTULAS
100.	DIVISION OF THE ANAL SPHINCTER (SPHINCTEROTOMY)
101.	EPIDIDYMECTOMY
102.	INCISION OF THE BREAST ABSCESS
103.	OPERATIONS ON THE NIPPLE
104.	EXCISION OF SINGLE BREAST LUMP
105.	INCISION AND EXCISION OF TISSUE IN THE PERIANAL REGION
106.	SURGICAL TREATMENT OF HEMORRHOIDS
107	OTHER OPERATIONS ON THE ANUS
108	ULTRASOUND GUIDED ASPIRATIONS
109.	SCLEROTHERAPY, ETC.
110	LAPAROTO MY FOR GRADINGLY MPHOMA WITH SPLENECTOMY/LIVER/LYMPH NODE BIOPSY
111.	THERAPEUTIC LAPAROSCOPY WITH LASER
112.	APPENDICECTOMY WITH/WITHOUT DRAINAGE
113	INFECTED KELOID EXCISION
114.	AXILLARY LYMPHADENECTOMY
115.	WOUND DEBRIDEMENT AND COVER
116.	ABSCESS-DECOMPRESSION
117.	CERVICAL LYMPHADENECTOMY
118	INFECTED SEBACEOUS CYST
119	INGUINAL LYMPHADENECTOMY

	GASTROENTEROLOGY RELATED
120.	Incision and drainage of abscess
121.	SUTURING OF LACERATIONS
122.	SCALP SUTURING
123.	INFECTED LIPOMA EXCISION
124.	MAXIMAL ANAL DILATATION
125.	PILES
126.	A)INJECTION SCLEROTHERAPY
127.	B)PILES BANDING
128.	LIVER ABSCESS- CATHETER DRAINAGE
129.	FISSURE IN ANO- FISSURECTOMY
130.	FIBROADENOMA BREAST EXCISION
131.	OESOPHAGEAL VARICES SCLEROTHERAPY
132.	ERCP - PANCREATIC DUCT STONE REMOVAL
133.	PERIANAL ABSCESS I&D
134.	PERIANAL HEMATOMA EVACUATION
135.	UGI SCOPY AND POLYPECTOMY OESOPHAGUS
136.	BREAST ABSCESS I& D
137.	FEEDING GASTROSTOMY
138.	OESOPHAGOSCOPY AND BIOPSY OF GROWTH OESOPHAGUS
139.	ERCP - BILE DUCT STONE REMOVAL
140.	ILEOSTOMY CLOSURE
141.	COLONOSCOPY
142.	POLYPECTOMY COLON
143.	SPLENIC ABSCESSES LAPAROSCOPIC DRAINAGE
144.	UGI SCOPY AND POLYPECTOMY STOMACH
145.	RIGID OESOPHAGOSCOPY FOR FB REMOVAL
146.	FEEDING JEJUNOSTOMY
147.	COLOSTOMY
148.	ILEOSTOMY
149.	COLOSTOMY CLOSURE

	GASTROENTEROLOGY RELATED
150.	SUBMANDIBULAR SALIVARY DUCT STONE REMOVAL
151.	PNEUMATIC REDUCTION OF INTUSSUSCEPTION
152.	VARICOSE VEINS LEGS - INJECTION SCLEROTHERAPY
153.	RIGID OESOPHAGOSCOPY FOR PLUMMER VINSON SYNDROME
154.	PANCREATIC PSEUDOCYSTS ENDOSCOPIC DRAINAGE
155.	ZADEK'S NAIL BED EXCISION
156.	SUBCUTANEOUS MASTECTOMY
157.	EXCISION OF RANULA UNDER GA
158.	rigid oesophagoscopy for dilation of benign strictures
159.	EVERSION OF SAC
160.	UNILATERAL
161.	ILATERAL
162.	LORD'S PLICATION
163.	JABOULAY'S PROCEDURE
164.	SCROTOPLASTY
165.	CIRCUMCISION FOR TRAUMA
166	MEATOPLASTY
167.	Intersphincteric abscess incision and drainage
168.	PSOAS ABSCESS INCISION AND DRAINAGE
169.	THYROID ABSCESS INCISION AND DRAINAGE
170.	TIPS PROCEDURE FOR PORTAL HYPERTENSION
171.	ESOPHAGEAL GROWTH STENT
172.	PAIR PROCEDURE OF HYDATID CYST LIVER
173.	TRU CUT LIVER BIOPSY
174.	PHOTODYNAMIC THERAPY OR ESOPHAGEAL TUMOUR AND LUNG TUMOUR
175.	EXCISION OF CERVICAL RIB
176.	LAPAROSCOPIC REDUCTION OF INTUSSUSCEPTION
177.	LAPAROSCOPIC REDUCTION OF INTUSSUSCEPTION
178.	MICRODOCHECTOMY BREAST
179.	SENTINEL NODE BIOPSY

	GASTROENTEROLOGY RELATED
180.	PARASTOMAL HERNIA
181.	REVISION COLOSTOMY
182.	PROLAPSED COLOSTOMY- CORRECTION
183.	TESTICULAR BIOPSY
184.	LAPAROSCOPIC CARDIOMYOTOMY( HELLERS)
185.	SENTINEL NODE BIOPSY MALIGNANT MELANOMA
186.	LAPAROSCOPIC PYLOROMYOTOMY( RAMSTEDT)
	GYNAECOLOGY RELATED
187.	OPERATIONS ON BARTHOLIN'S GLANDS (CYST)
188.	INCISION OF THE OVARY
189.	INSUFFLATIONS OF THE FALLOPIAN TUBES
190.	OTHER OPERATIONS ON THE FALLOPIAN TUBE
191.	DILATATION OF THE CERVICAL CANAL
192	CONISATION OF THE UTERINE CERVIX
193.	THERAPEUTIC CURETTAGE WITH COLPOSCOPY / BIOPSY / DIATHERMY / CRYOSURGERY
194.	LASER THERAPY OF CERVIX FOR VARIOUS LESIONS OF UTERUS
195.	OTHER OPERATIONS ON THE UTERINE CERVIX
196.	INCISION OF THE UTERUS (HYSTERECTOMY)
197.	LOCAL EXCISION AND DESTRUCTION OF DISEASED TISSUE OF THE VAGINA AND THE POUCH OF DOUGLAS
198.	INCISION OF VAGINA
199	INCISION OF VULVA
200.	CULDOTOMY
201.	SALPINGO-OOPHORECTOMY VIA LAPAROTOMY
202.	ENDOSCOPIC POLYPECTOMY
203.	HYSTEROSCOPIC REMOVAL OF MYOMA
204.	D&C
205.	HYSTEROSCOPIC RESECTION OF SEPTUM
206.	THERMAL CAUTERISATION OF CERVIX
207.	MIRENA INSERTION
208	HYSTEROSCOPIC ADHESIOLYSIS

GYNAECOLOGY RELATED	
209.	LEEP
210.	CRYOCAUTERISATION OF CERVIX
211.	POLYPECTOMY ENDOMETRIUM
212.	HYSTEROSCOPIC RESECTION OF FIBROID
213.	LLETZ
214.	CONIZATION
215.	POLYPECTOMY CERVIX
216.	HYSTEROSCOPIC RESECTION OF ENDOMETRIAL POLYP
217.	VULVAL WART EXCISION
218.	LAPAROSCOPIC PARAOVARIAN CYST EXCISION
219.	UTERINE ARTERY EMBOLIZATION
220.	LAPAROSCOPIC CYSTECTOMY
221.	HYMENECTOMY( IMPERFORATE HYMEN)
222.	ENDOMETRIAL ABLATION
223.	VAGINAL WALL CYST EXCISION
224.	VULVAL CYST EXCISION
225.	LAPAROSCOPIC PARATUBAL CYST EXCISION
226.	REPAIR OF VAGINA ( VAGINAL ATRESIA )
227.	HYSTEROSCOPY, REMOVAL OF MYOMA
228.	TURBT
229.	URETEROCOELE REPAIR - CONGENITAL INTERNAL
230.	VAGINAL MESH FOR POP
231.	LAPAROSCOPIC MYOMECTOMY
232.	SURGERY FOR SUI
233.	REPAIR RECTO- VAGINA FISTULA
234.	PELVIC FLOOR REPAIR( EXCLUDING FISTULA REPAIR)
235.	URS + LL
236.	LAPAROSCOPIC OOPHORECTOMY
237.	NORMAL VAGINAL DELIVERY AND VARIANTS

	NEUROLOGY RELATED	
238.	FACIAL NERVE PHYSIOTHERAPY	
239.	NERVE BIOPSY	
240.	MUSCLE BIOPSY	
241.	EPIDURAL STEROID INJECTION	
242.	GLYCEROL RHIZOTOMY	
243.	SPINAL CORD STIMULATION	
244.	MOTOR CORTEX STIMULATION	
245.	STEREOTACTIC RADIOSURGERY	
246.	PERCUTANEOUS CORDOTOMY	
247.	INTRATHECAL BACLOFEN THERAPY	
248.	ENTRAPMENT NEUROPATHY RELEASE	
249.	DIAGNOSTIC CEREBRAL ANGIOGRAPHY	
250.	VP SHUNT	
251.	VENTRICULOATRIAL SHUNT	
252.	radiotherapy for cancer	
253.	CANCER CHEMOTHERAPY	
254.	IV PUSH CHEMOTHERAPY	
255.	HBI-HEMIBODY RADIOTHERAPY	
256.	INFUSIONAL TARGETED THERAPY	
257.	SRT-STEREOTACTIC ARC THERAPY	
258.	SC ADMINISTRATION OF GROWTH FACTORS	
259	CONTINUOUS INFUSIONAL CHEMOTHERAPY	
260	INFUSIONAL CHEMOTHERAPY	
261.	CCRT-CONCURRENT CHEMO + RT	
262.	2D RADIOTHERAPY	
263.	3D CONFORMAL RADIOTHERAPY	
264.	IGRT- IMAGE GUIDED RADIOTHERAPY	
265.	IMRT- STEP & SHOOT	
266.	INFUSIONAL BISPHOSPHONATES	

	NEUROLOGY RELATED
267.	IMRT- DMLC
268.	ROTATIONAL ARC THERAPY
269.	TELE GAMMA THERAPY
270.	SRT-FRACTIONATED SRT
271.	VMAT-VOLUMETRIC MODULATED ARC THERAPY
272.	SBRT-STEREOTACTIC BODY RADIOTHERAPY
273.	HELICAL TOMOTHERAPY
274.	SRS-STEREOTACTIC RADIOSURGERY
275.	X-KNIFE SRS
276.	GAMMAKNIFE SRS
277.	TBI- TOTAL BODY RADIOTHERAPY
278.	INTRALUMINAL BRACHYTHERAPY
279.	ELECTRON THERAPY
280.	TSET-TOTAL ELECTRON SKIN THERAPY
281.	EXTRACORPOREAL IRRADIATION OF BLOOD PRODUCTS
282.	TELECOBALT THERAPY
283.	TELECESIUM THERAPY
284.	EXTERNAL MOULD BRACHYTHERAPY
285.	INTERSTITIAL BRACHYTHERAPY
286.	INTRACAVITY BRACHYTHERAPY
287.	3D BRACHYTHERAPY
288.	IMPLANT BRACHYTHERAPY
289.	INTRAVESICAL BRACHYTHERAPY
290.	adjuvant radiotherapy
291.	AFTERLOADING CATHETER BRACHYTHERAPY
292.	CONDITIONING RADIOTHEARPY FOR BMT
293.	EXTRACORPOREAL IRRADIATION TO THE HOMOLOGOUS BONE GRAFTS
294.	RADICAL CHEMOTHERAPY
295.	NEOADJUVANT RADIOTHERAPY

296.	LDR BRACHYTHERAPY
297.	PALLIATIVE RADIOTHERAPY
298.	RADICAL RADIOTHERAPY
299.	PALLIATIVE CHEMOTHERAPY
300	TEMPLATE BRACHYTHERAPY
301.	NEOADJUVANT CHEMOTHERAPY
302.	ADJUVANT CHEMOTHERAPY
303.	INDUCTION CHEMOTHERAPY
304.	CONSOLIDATION CHEMOTHERAPY
305.	MAINTENANCE CHEMOTHERAPY
306.	HDR BRACHYTHERAPY
OPERATIONS ON THE SALIVARY GLANDS AND SALIVARY DUCTS	
306.	INCISION AND LANCING OF A SALIVARY GLAND AND A SALIVARY DUCT
307.	EXCISION OF DISEASED TISSUE OF A SALIVARY GLAND AND A SALIVARY DUCT
308.	RESECTION OF A SALIVARY GLAND
309.	RECONSTRUCTION OF A SALIVARY GLAND AND A SALIVARY DUCT
310.	OTHER OPERATIONS ON THE SALIVARY GLANDS AND SALIVARY DUCTS OPERATIONS ON THE SKIN & SUBCUTANEOUS TISSUE
311.	OTHER INCISIONS OF THE SKIN AND SUBCUTANEOUS TISSUES
312.	SURGICAL WOUND TOILET (WOUND DEBRIDEMENT) AND REMOVAL OF DISEASED TISSUE OF THE SKIN AND SUBCUTANEOUS TISSUES
313.	LOCAL EXCISION OF DISEASED TISSUE OF THE SKIN AND SUBCUTANEOUS TISSUES
314.	OTHER EXCISIONS OF THE SKIN AND SUBCUTANEOUS TISSUES
315.	SIMPLE RESTORATION OF SURFACE CONTINUITY OF THE SKIN AND SUBCUTANEOUS TISSUES
316.	FREE SKIN TRANSPLANTATION, DONOR SITE
317.	FREE SKIN TRANSPLANTATION, RECIPIENT SITE
318.	REVISION OF SKIN PLASTY
319.	OTHER RESTORATION AND RECONSTRUCTION OF THE SKIN AND SUBCUTANEOUS TISSUES.
320.	CHEMOSURGERY TO THE SKIN.
321.	DESTRUCTION OF DISEASED TISSUE IN THE SKIN AND SUBCUTANEOUS TISSUES

323.	RECONSTRUCTION OF DEFORMITY/DEFECT IN NAIL BED	
324.	EXCISION OF BURSIRTIS 325 TENNIS ELBOW RELEASE	
325.	TENNIS ELBOW RELEASE	
	OPERATIONS ON THE TONGUE	
326.	INCISION, EXCISION AND DESTRUCTION OF DISEASED TISSUE OF THE TONGUE	
327.	PARTIAL GLOSSECTOMY	
328.	GLOSSECTOMY	
329.	RECONSTRUCTION OF THE TONGUE	
330.	OTHER OPERATIONS ON THE TONGUE OPTHALMOLOGY RELATED	
	OPTHALMOLOGY RELATED	
331.	SURGERY FOR CATARACT	
332.	INCISION OF TEAR GLANDS	
333.	OTHER OPERATIONS ON THE TEAR DUCTS	
334.	INCISION OF DISEASED EYELIDS	
335.	EXCISION AND DESTRUCTION OF DISEASED TISSUE OF THE EYELID	
336.	OPERATIONS ON THE CANTHUS AND EPICANTHUS	
337.	CORRECTIVE SURGERY FOR ENTROPION AND ECTROPION	
338.	CORRECTIVE SURGERY FOR BLEPHAROPTOSIS	
339.	REMOVAL OF A FOREIGN BODY FROM THE CONJUNCTIVA	
340.	REMOVAL OF A FOREIGN BODY FROM THE CORNEA	
341.	INCISION OF THE CORNEA	
342.	OPERATIONS FOR PTERYGIUM	
343.	OTHER OPERATIONS ON THE CORNEA	
344.	REMOVAL OF A FOREIGN BODY FROM THE LENS OF THE EYE	
345.	REMOVAL OF A FOREIGN BODY FROM THE POSTERIOR CHAMBER OF THE EYE	
346.	REMOVAL OF A FOREIGN BODY FROM THE ORBIT AND EYEBALL	
347.	CORRECTION OF EYELID PTOSIS BY LEVATOR PALPEBRAE SUPERIORIS RESECTION (BILATERAL)	
348.	CORRECTION OF EYELID PTOSIS BY FASCIA LATA GRAFT (BILATERAL)	
349.	DIATHERMY/CRYOTHERAPY TO TREAT RETINAL TEAR	

350.	ANTERIOR CHAMBER PARACENTESIS / CYCLODIATHERMY / CYCLOCRYOTHERAPY / GONIOTOMY / TRABECULOTOMY AND FILTERING AND ALLIED OPERATIONS TO TREAT GLAUCOMA	
351.	ENUCLEATION OF EYE WITHOUT IMPLANT	
352.	DACRYOCYSTORHINOSTOMY FOR VARIOUS LESIONS OF LACRIMAL GLAND	
353.	LASER PHOTOCOAGULATION TO TREAT RATINAL TEAR	
354.	BIOPSY OF TEAR GLAND 355 TREATMENT OF RETINAL LESION	
355.	TREATMENT OF RETINAL LESION	
	ORTHOPAEDICS RELATED	
356.	SURGERY FOR MENISCUS TEAR	
357.	INCISION ON BONE, SEPTIC AND ASEPTIC	
358.	CLOSED REDUCTION ON FRACTURE, LUXATION OR EPIPHYSEOLYSIS WITH OSTEOSYNTHESIS	
359.	SUTURE AND OTHER OPERATIONS ON TENDONS AND TENDON SHEATH	
360.	REDUCTION OF DISLOCATION UNDER GA	
361	ARTHROSCOPIC KNEE ASPIRATION	
362.	SURGERY FOR LIGAMENT TEAR	
363.	SURGERY FOR HEMOARTHROSIS/PYOARTHROSIS	
364.	REMOVAL OF FRACTURE PINS/NAILS	
365.	REMOVAL OF METAL WIRE	
366.	CLOSED REDUCTION ON FRACTURE, LUXATION	
367.	REDUCTION OF DISLOCATION UNDER GA	
368.	EPIPHYSEOLYSIS WITH OSTEOSYNTHESIS	
369.	EXCISION OF VARIOUS LESIONS IN COCCYX	
370.	ARTHROSCOPIC REPAIR OF ACL TEAR KNEE	
371.	CLOSED REDUCTION OF MINOR FRACTURES	
372.	ARTHROSCOPIC REPAIR OF PCL TEAR KNEE	
373.	TENDON SHORTENING	
374.	ARTHROSCOPIC MENISCECTOMY - KNEE	
375.	TREATMENT OF CLAVICLE DISLOCATION	
376.	HAEMARTHROSIS KNEE- LAVAGE	
377.	ABSCESS KNEE JOINT DRAINAGE	

378.	CARPAL TUNNEL RELEASE	
379.	CLOSED REDUCTION OF MINOR DISLOCATION	
380.	REPAIR OF KNEE CAP TENDON	
381.	ORIF WITH K WIRE FIXATION- SMALL BONES	
382.	RELEASE OF MIDFOOT JOINT	
383.	ORIF WITH PLATING- SMALL LONG BONES	
384.	IMPLANT REMOVAL MINOR	
385.	K WIRE REMOVAL	
386.	POP APPLICATION	
387.	CLOSED REDUCTION AND EXTERNAL FIXATION	
388.	ARTHROTOMY HIP JOINT	
389.	SYME'S AMPUTATION	
390.	ARTHROPLASTY	
391.	PARTIAL REMOVAL OF RIB	
392.	TREATMENT OF SESAMOID BONE FRACTURE	
393.	SHOULDER ARTHROSCOPY / SURGERY	
394.	ELBOW ARTHROSCOPY	
395.	AMPUTATION OF METACARPAL BONE	
396.	RELEASE OF THUMB CONTRACTURE	
397.	INCISION OF FOOT FASCIA	
398.	CALCANEUM SPUR HYDROCORT INJECTION	
399.	GANGLION WRIST HYALASE INJECTION	
400.	PARTIAL REMOVAL OF METATARSAL	
401.	REPAIR / GRAFT OF FOOT TENDON	
402.	REVISION/REMOVAL OF KNEE CAP	
403.	AMPUTATION FOLLOW-UP SURGERY	
404	EXPLORATION OF ANKLE JOINT	
405.	REMOVE/GRAFT LEG BONE LESION	
406.	REPAIR/GRAFT ACHILLES TENDON	

407.	REMOVE OF TISSUE EXPANDER	
408.	BIOPSY ELBOW JOINT LINING	
409.	REMOVAL OF WRIST PROSTHESIS	
410.	BIOPSY FINGER JOINT LINING	
411.	TENDON LENGTHENING	
412.	TREATMENT OF SHOULDER DISLOCATION	
413.	LENGTHENING OF HAND TENDON	
414.	REMOVAL OF ELBOW BURSA	
415.	FIXATION OF KNEE JOINT	
416.	TREATMENT OF FOOT DISLOCATION	
417.	SURGERY OF BUNION	
418.	INTRA ARTICULAR STEROID INJECTION	
419.	TENDON TRANSFER PROCEDURE	
420.	REMOVAL OF KNEE CAP BURSA	
421.	TREATMENT OF FRACTURE OF ULNA	
422.	TREATMENT OF SCAPULA FRACTURE	
423.	REMOVAL OF TUMOR OF ARM/ ELBOW UNDER RA/GA	
424.	REPAIR OF RUPTURED TENDON	
425.	DECOMPRESS FOREARM SPACE	
426.	REVISION OF NECK MUSCLE (TORTICOLLIS RELEASE )	
427.	LENGTHENING OF THIGH TENDONS	
428.	TREATMENT FRACTURE OF RADIUS & ULNA	
429.	REPAIR OF KNEE JOINT	
	OTHER OPERATIONS ON THE MOUTH & FACE	
430.	EXTERNAL INCISION AND DRAINAGE IN THE REGION OF THE MOUTH, JAW AND FACE	
431.	INCISION OF THE HARD AND SOFT PALATE	
432.	EXCISION AND DESTRUCTION OF DISEASED HARD AND SOFT PALATE	
433.	INCISION, EXCISION AND DESTRUCTION IN THE MOUTH	
434.	OTHER OPERATIONS IN THE MOUTH	

378.	CARPAL TUNNEL RELEASE	
379.	CLOSED REDUCTION OF MINOR DISLOCATION	
380.	REPAIR OF KNEE CAP TENDON	
381.	ORIF WITH K WIRE FIXATION- SMALL BONES	
382.	RELEASE OF MIDFOOT JOINT	
383.	ORIF WITH PLATING- SMALL LONG BONES	
384.	IMPLANT REMOVAL MINOR	
385.	K WIRE REMOVAL	
386.	POP APPLICATION	
387.	CLOSED REDUCTION AND EXTERNAL FIXATION	
388.	ARTHROTOMY HIP JOINT	
389.	SYME'S AMPUTATION	
390.	ARTHROPLASTY	
391.	PARTIAL REMOVAL OF RIB	
392.	TREATMENT OF SESAMOID BONE FRACTURE	
393.	SHOULDER ARTHROSCOPY / SURGERY	
394.	ELBOW ARTHROSCOPY	
395.	AMPUTATION OF METACARPAL BONE	
396.	RELEASE OF THUMB CONTRACTURE	
397.	INCISION OF FOOT FASCIA	
398.	CALCANEUM SPUR HYDROCORT INJECTION	
399.	GANGLION WRIST HYALASE INJECTION	
400.	PARTIAL REMOVAL OF METATARSAL	
401.	REPAIR / GRAFT OF FOOT TENDON	
402.	REVISION/REMOVAL OF KNEE CAP	
403.	AMPUTATION FOLLOW-UP SURGERY	
404	EXPLORATION OF ANKLE JOINT	
405.	REMOVE/GRAFT LEG BONE LESION	
406.	REPAIR/GRAFT ACHILLES TENDON	

407.	REMOVE OF TISSUE EXPANDER	
408.	BIOPSY ELBOW JOINT LINING	
409.	REMOVAL OF WRIST PROSTHESIS	
410.	BIOPSY FINGER JOINT LINING	
411.	TENDON LENGTHENING	
412.	TREATMENT OF SHOULDER DISLOCATION	
413.	LENGTHENING OF HAND TENDON	
414.	REMOVAL OF ELBOW BURSA	
415.	FIXATION OF KNEE JOINT	
416.	TREATMENT OF FOOT DISLOCATION	
417.	SURGERY OF BUNION	
418.	Intra articular steroid injection	
419.	TENDON TRANSFER PROCEDURE	
420.	REMOVAL OF KNEE CAP BURSA	
421.	TREATMENT OF FRACTURE OF ULNA	
422.	TREATMENT OF SCAPULA FRACTURE	
423.	REMOVAL OF TUMOR OF ARM/ ELBOW UNDER RA/GA	
424.	REPAIR OF RUPTURED TENDON	
425.	DECOMPRESS FOREARM SPACE	
426.	REVISION OF NECK MUSCLE (TORTICOLLIS RELEASE )	
427.	LENGTHENING OF THIGH TENDONS	
428.	TREATMENT FRACTURE OF RADIUS & ULNA	
429.	REPAIR OF KNEE JOINT	
	OTHER OPERATIONS ON THE MOUTH & FACE	
430.	EXTERNAL INCISION AND DRAINAGE IN THE REGION OF THE MOUTH, JAW AND FACE	
431.	INCISION OF THE HARD AND SOFT PALATE	
432.	EXCISION AND DESTRUCTION OF DISEASED HARD AND SOFT PALATE	
433.	INCISION, EXCISION AND DESTRUCTION IN THE MOUTH	
434.	OTHER OPERATIONS IN THE MOUTH	

	PAEDIATRIC SURGERY RELATED	
435.	EXCISION OF FISTULA-IN-ANO	
436.	EXCISION JUVENILE POLYPS RECTUM	
437.	VAGINOPLASTY	
438.	DILATATION OF ACCIDENTAL C AUSTIC STRICTURE OESOPHAGEAL	
439.	PRESACRAL TERATOMAS EXCISION	
440.	REMOVAL OF VESICAL STONE	
441.	EXCISION SIGMOID POLYP	
442.	STERNOMASTOID TENOTOMY	
443.	INFANTILE HYPERTROPHIC PYLORIC STENOSIS PYLOROMYOTOMY	
444.	EXCISION OF SOFT TISSUE RHABDOMYOSARCOMA	
445.	MEDIASTINAL LYMPH NODE BIOPSY	
446.	HIGH ORCHIDECTOMY FOR TESTIS TUMOURS	
447.	EXCISION OF CERVICAL TERATOMA	
448.	RECTAL-MYOMECTOMY	
449.	RECTAL PROLAPSE (DELORME'S PROCEDURE)	
450	DETORSION OF TORSION TESTIS	
451.	EUA + BIOPSY MULTIPLE FISTULA IN ANO	
452.	CYSTIC HYGROMA - INJECTION TREATMENT	
PLASTIC SURGERY RELATED		
453.	CONSTRUCTION SKIN PEDICLE FLAP	
454.	GLUTEAL PRESSURE ULCER-EXCISION	
455.	MUSCLE-SKIN GRAFT, LEG	
456.	removal of bone for graft	
457.	MUSCLE-SKIN GRAFT DUCT FISTULA	
458.	REMOVAL CARTILAGE GRAFT	
459.	MYOCUTANEOUS FLAP	
460.	FIBRO MYOCUTANEOUS FLAP	
461.	BREAST RECONSTRUCTION SURGERY AFTER MASTECTOMY	
462.	SLING OPERATION FOR FACIAL PALSY	

	PAEDIATRIC SURGERY RELATED		
463.	SPLIT SKIN GRAFTING UNDER RA		
464.	WOLFE SKIN GRAFT		
465.	PLASTIC SURGERY TO THE FLOOR OF THE MOUTH UNDER GA		
THORACIC SURGERY RELATED			
466.	THORACOSCOPY AND LUNG BIOPSY		
467.	EXCISION OF CERVICAL SYMPATHETIC CHAIN THORACOSCOPIC		
468.	LASER ABLATION OF BARRETT'S OESOPHAGUS		
469.	PLEURODESIS		
470.	THORACOSCOPY AND PLEURAL BIOPSY		
471.	EBUS + BIOPSY		
472.	THORACOSCOPY LIGATION THORACIC DUCT		
473.	THORACOSCOPY ASSISTED EMPYAEMA DRAINAGE		
UROLOGY RELATED			
474.	HAEMODIALYSIS		
475.	LITHOTRIPSY/NEPHROLITHOTOMY FOR RENAL CALCULUS		
476.	EXCISION OF RENAL CYST		
477.	DRAINAGE OF PYONEPHROSIS/PERINEPHRIC ABSCESS		
478.	INCISION OF THE PROSTATE		
479.	Transurethral excision and destruction of prostate tissue		
480.	Transurethral and percutaneous destruction of prostate tissue		
481.	OPEN SURGICAL EXCISION AND DESTRUCTION OF PROSTATE TISSUE		
482.	RADICAL PROSTATOVESICULECTOMY		
483.	OTHER EXCISION AND DESTRUCTION OF PROSTATE TISSUE		
484.	OPERATIONS ON THE SEMINAL VESICLES		
485.	INCISION AND EXCISION OF PERIPROSTATIC TISSUE		
486.	OTHER OPERATIONS ON THE PROSTATE		
487.	Incision of the scrotum and tunica vaginalis testis		
488.	OPERATION ON A TESTICULAR HYDROCELE		
489.	EXCISION AND DESTRUCTION OF DISEASED SCROTAL TISSUE		

490.	OTHER OPERATIONS ON THE SCROTUM AND TUNICA VAGINALIS TESTIS	
491.	INCISION OF THE TESTES	
492.	EXCISION AND DESTRUCTION OF DISEASED TISSUE OF THE TESTES	
493.	UNILATERAL ORCHIDECTOMY	
494.	BILATERAL ORCHIDECTOMY	
495.	SURGICAL REPOSITIONING OF AN ABDOMINAL TESTIS	
496.	RECONSTRUCTION OF THE TESTIS	
497.	IMPLANTATION, EXCHANGE AND REMOVAL OF A TESTICULAR PROSTHESIS	
498.	OTHER OPERATIONS ON THE TESTIS	
499.	EXCISION IN THE AREA OF THE EPIDIDYMIS	
500.	OPERATIONS ON THE FORESKIN	
501.	LOCAL EXCISION AND DESTRUCTION OF DISEASED TISSUE OF THE PENIS	
502.	AMPUTATION OF THE PENIS	
503.	OTHER OPERATIONS ON THE PENIS	
504.	CYSTOSCOPICAL REMOVAL OF STONES	
505.	CATHETERISATION OF BLADDER	
506.	LITHOTRIPSY	
507.	BIOPSY OFTEMPORAL ARTERY FOR VARIOUS LESIONS	
508.	EXTERNAL ARTERIO-VENOUS SHUNT	
509.	AV FISTULA - WRIST	
510.	URSL WITH STENTING	
511.	URSL WITH LITHOTRIPSY	
512.	CYSTOSCOPIC LITHOLAPAXY	
513.	ESWL	
514	BLADDER NECK INCISION	
515.	CYSTOSCOPY & BIOPSY	
516.	CYSTOSCOPY AND REMOVAL OF POLYP	
517.	SUPRAPUBIC CYSTOSTOMY	
518.	PERCUTANEOUS NEPHROSTOMY	

519.	CYSTOSCOPY AND "SLING" PROCEDURE.	
520.	TUNA- PROSTATE	
521.	EXCISION OF URETHRAL DIVERTICULUM	
522.	removal of urethral stone	
523.	EXCISION OF URETHRAL PROLAPSE	
524.	MEGA-URETER RECONSTRUCTION	
525.	KIDNEY RENOSCOPY AND BIOPSY	
526.	URETER ENDOSCOPY AND TREATMENT	
527.	VESICO URETERIC REFLUX CORRECTION	
528.	SURGERY FOR PELVI URETERIC JUNCTION OBSTRUCTION	
529.	ANDERSON HYNES OPERATION	
530.	KIDNEY ENDOSCOPY AND BIOPSY	
531.	PARAPHIMOSIS SURGERY	
532.	INJURY PREPUCE- CIRCUMCISION	
533.	FRENULAR TEAR REPAIR	
534.	MEATOTOMY FOR MEATAL STENOSIS	
535.	SURGERY FOR FOURNIER'S GANGRENE SCROTUM	
536.	SURGERY FILARIAL SCROTUM	
537.	SURGERY FOR WATERING CAN PERINEUM	
538.	REPAIR OF PENILE TORSION	
539.	DRAINAGE OF PROSTATE ABSCESS	
540.	ORCHIECTOMY	
541.	CYSTOSCOPY AND REMOVAL OF FB	

### Annexure III Schedule of benefits

Sum Insured	(I - 5L, 7.5L, 10L, 15L) (II - 20L, 25L, 30L, 50L, 75L, 100L)	
Deductible	(I - 2L, 3L, 4L,5L, 7.5L) (II - 5L, 7.5L, 10L, 15L, 20L)	
Inbuilt Benefits		
Inpatient Care	Covered	
Pre-Hospitalisation Expenses	60 Days	
Post-Hospitalisation Expenses	90 Days	
Day Care Treatment	Covered	
AYUSH Treatment	Covered	
Ambulance Cover	2000 per hospitalization	
Organ Donor Cover	Covered	
Room Rent Capping	No Capping	
Modern treatment Procedures	Covered	
Psychiatric treatment Cover	Covered	
HIV/ AIDS Cover	Covered	
Domiciliary Hospitalisation	Covered	
Recharge SI	5 times per policy year, related illness and on partial utilization of claim	

Optional Benefit		
Worldwide Hospitalization Cover	Covered	
Personal Accident Cover	Equal to SI or Rs. 25,00,000 whichever is lower – As per policy schedule	
Non-payable expense Cover	Covered	
Guaranteed Cumulative Bonus (GCB)	5% of SI, subject to a maximum of 50%	
Reduction of Pre existing disease waiting period	24 months	

Waiting Period	
Pre-Existing Disease Waiting Cover	36 months
Specific Diseases Waiting Period	24 months
Initial Waiting Period	30 months

#### Annexure:

Rate charts for Individual and Family Floater Policies are attached.

Annexure Benefit Premium Illustration.