

# Magma General Insurance Limited: Benefit Claim Process

## Double Suraksha

### Disclaimer B

1. This process starts after the insured is discharged.
2. Insured gets discharged and submits all relevant documents including
  - a. Copy of discharge summary
  - b. Copy of hospital bill breakup
  - c. Copy of photo ID and address proof (Govt. ID Proof)
  - d. Cancel cheque copy with name of policyholder printed
  - e. Copy of KYC documents
3. Duly filled claim form

For any queries regarding cashless requests customers can call on our customer helpline number 1800 266 3202. Please keep your policy number and member id ready while calling our customer care number, this will help us address your queries faster.

**TPA details –**

**TPA Name – Family Health Plan Insurance TPA Limited**

**TPA Address –**

**Magma Health claims Hub – Family Health Plan Insurance TPA Limited,**

Srinilaya - Cyber Spazio Suite,  
101, 102, Ground Floor,  
Road Number 2, Banjara Hills,  
Hyderabad, Telangana 500034