

Getting a claim is easy



Reimbursement

Claim Process.

1. This process starts with the occurrence of Insured loss.
2. Claim can be intimated with basic claim information like name of Insured, date of death and cause of death.
3. For claim registration below listed claim documents to be provided.

a) PA Death - Documents check list: -

- Claim form duly filled and signed (attached)
- Pan Card copy/Aadhar card copy of nominee and as well as of Insured
- Income Proof
- Death Certificate
- NEFT Details (cancel cheque copy)
- FIR Copy.
- Copy of Post-Mortem Report
- Duly Filled CKYC form with latest photograph if claim amount is equal to or above Rs. 100000/-

b) PTD Claim - Documents check list:

- Duly filled original Claim Form
- Policy copy
- Claim Intimation
- FIR – Attested or Original
- Final Police Report / Original Panchnama.
- Certificate of from government hospital doctor confirming the nature and degree of disability
- Discharge summary of the treating hospital clearly indicating the Hospital Registration No.
- Diagnostic reports
- Confirmation of coverage letter
- Photograph of the injured with reflecting disablement
- Termination letter for claim under "Loss of Employment"
- Any other documents as and when requested by the claim settling authority.

c) List of Documents for PPD Claim: -

- Duly filled original Claim Form
- Policy copy
- Claim Intimation
- FIR – Attested or Original
- Final Police Report / Original Panchnama.
- Certificate of from government hospital doctor confirming the nature and degree of disability
- Discharge summary of the treating hospital clearly indicating the Hospital Registration No.
- Diagnostic reports
- Confirmation of coverage letter
- Photograph of the injured with reflecting disablement.

3) Duly Filled Claim form

Note All the documents to be submitted at the below mentioned address.

Magma HDI General Insurance Company Ltd.

Unit No.-63, 6th Floor, Der Deutsche Parkz, Near Nahur Railway Station,
Nahur (West), Bhandup, Mumbai, Maharashtra – 400078

Claim TAT

Claim will be settled within 15 days or less*

* TAT will be calculated from receipt of last necessary documents from hospital in case of cashless and receipt of last necessary documents from insured for reimbursement claim.



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Details of TPA are available on our website www.magmahdi.com

In case of any change in TPA details, same will be updated on our website.